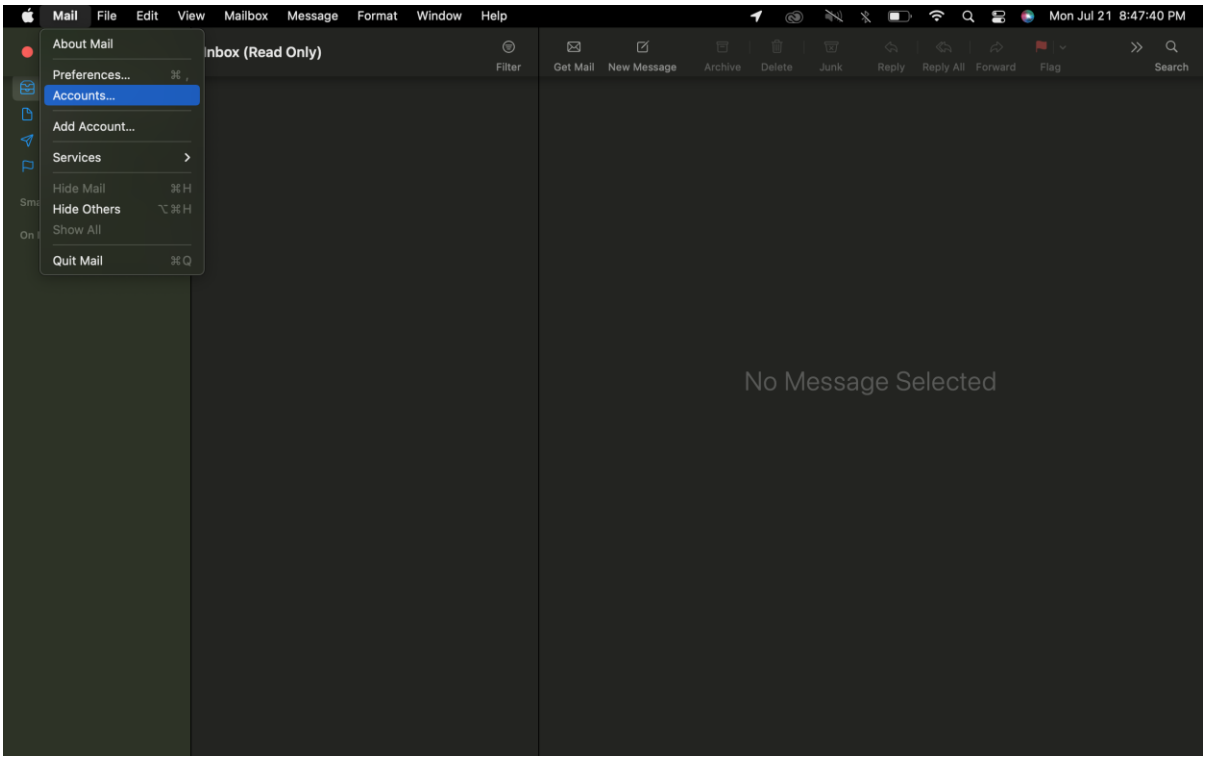
Socket Email Setup – MacOS Mail App

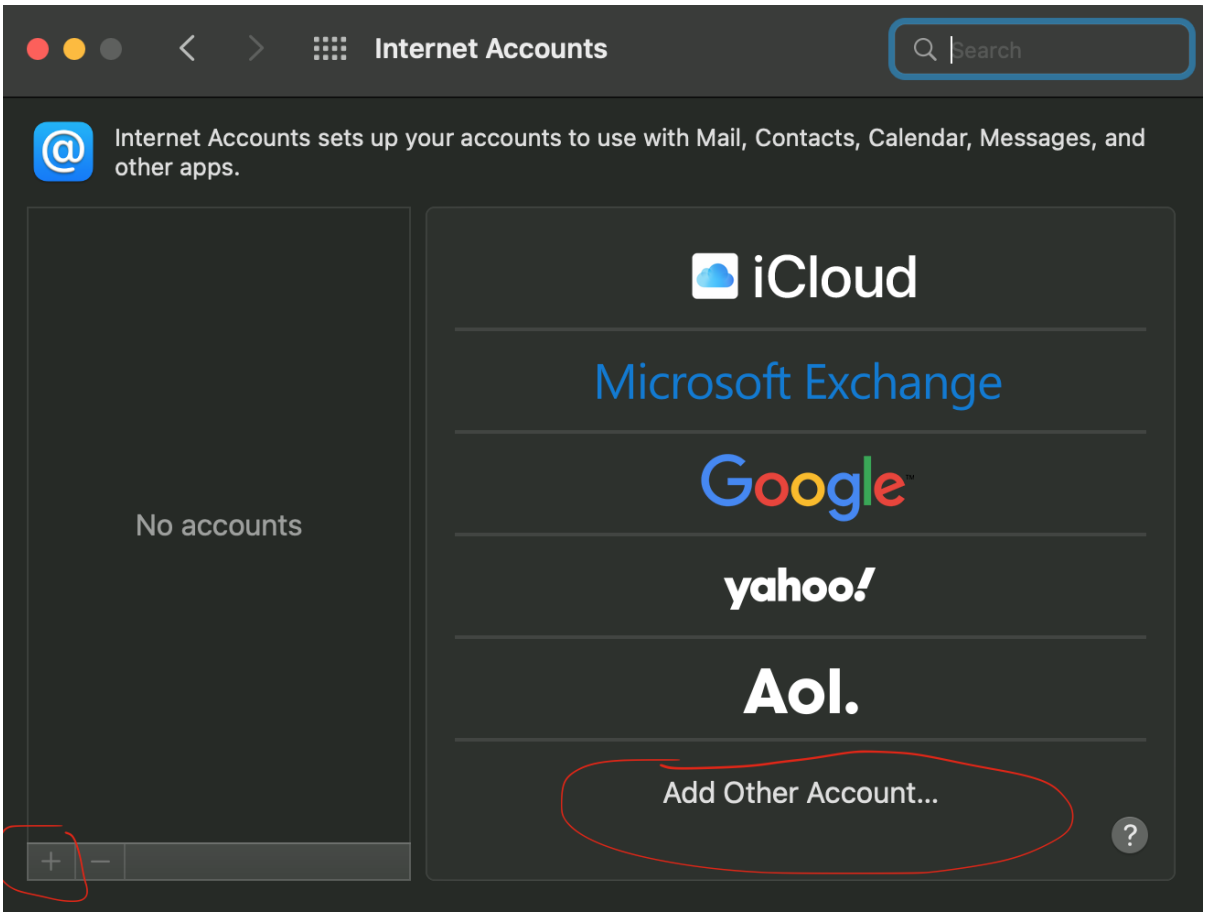
NOTE:
If you are using one of a different socket email which does not end with @socket.net, then please follow along with the same instructions. However, any mention of “username” or “email” will be your full socket email. E.g. - test@mvp.net. Additionally, any mention of incoming/outgoing mail server will instead be “mail.socket.net”.

- Go to your Mac's desktop
- Select the 'mail' application which should be on the bottom of the screen. (If you do not have this on your launchpad, then you should be able to search for the application as well with the search function by hitting "Command+spacebar". From there, search for 'mail')
- After pulling up the mail application, you should be able to go to the top-left of the screen, near where the 'Apple' icon is showing. There, you should see an option to the right of this which stays "Mail", and if you click on this, a dropdown should appear which states "Accounts".

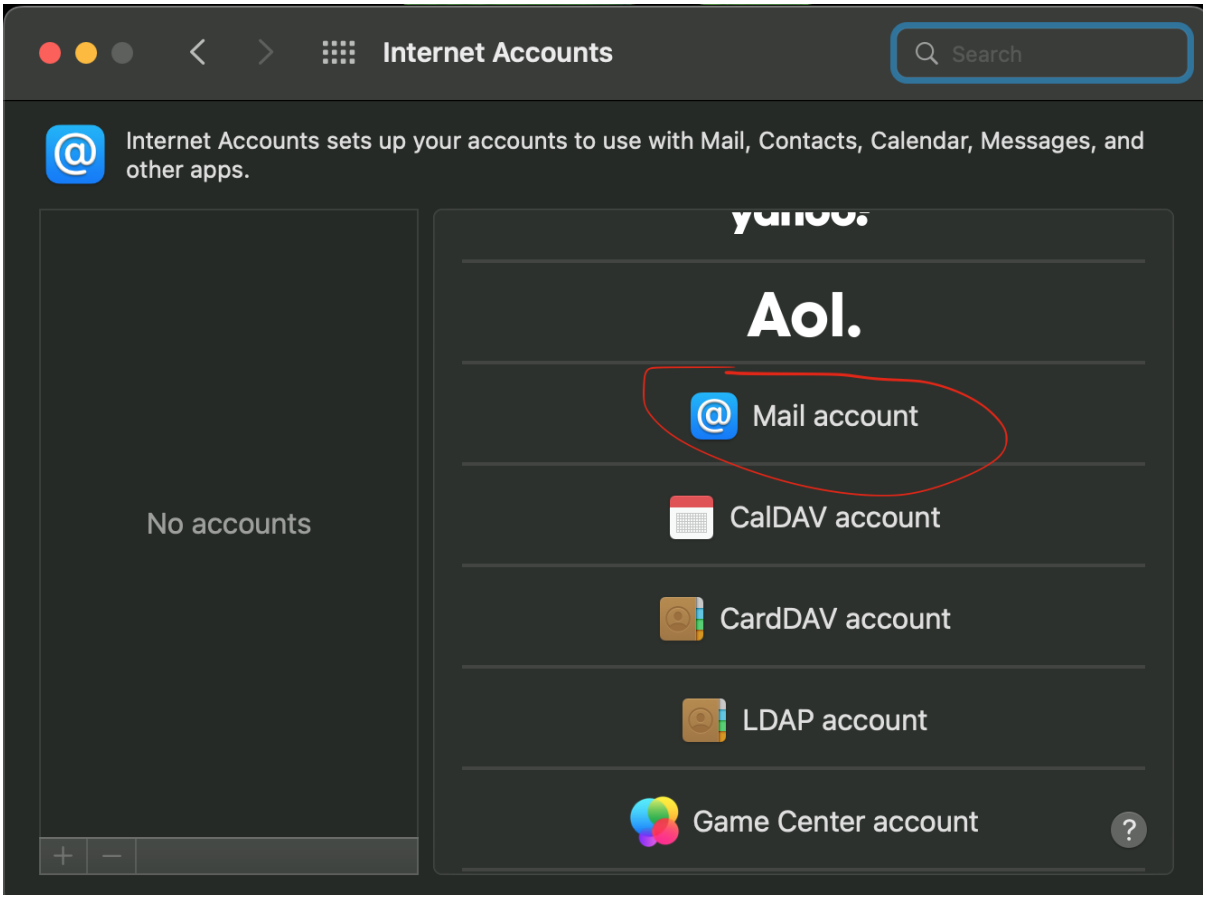


- After selecting accounts, a new popup should appear. You may need to select the '+' symbo at the bottom-left of the window. After this, you should be able to click on

the option to "Add other account".



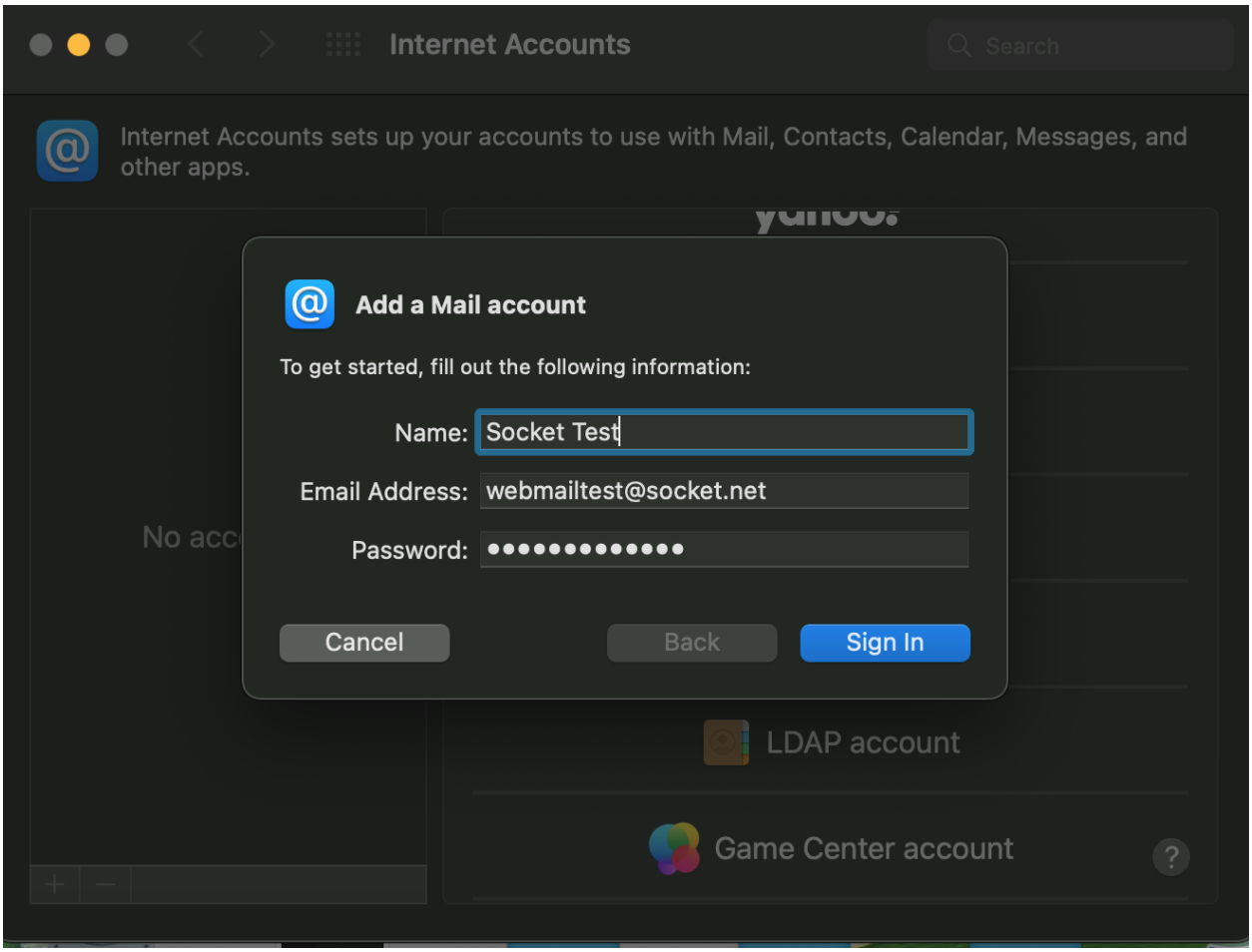
- After this, select the option which appears for ““@ Mail Account".



- Then, begin with the primary information for your account -

Name: This will be what is displayed to people when you email them. It is recommended to make this something that recipients will recognize.
Email address: Your full email address.
Password: Your full email password. Please ensure this is correct.

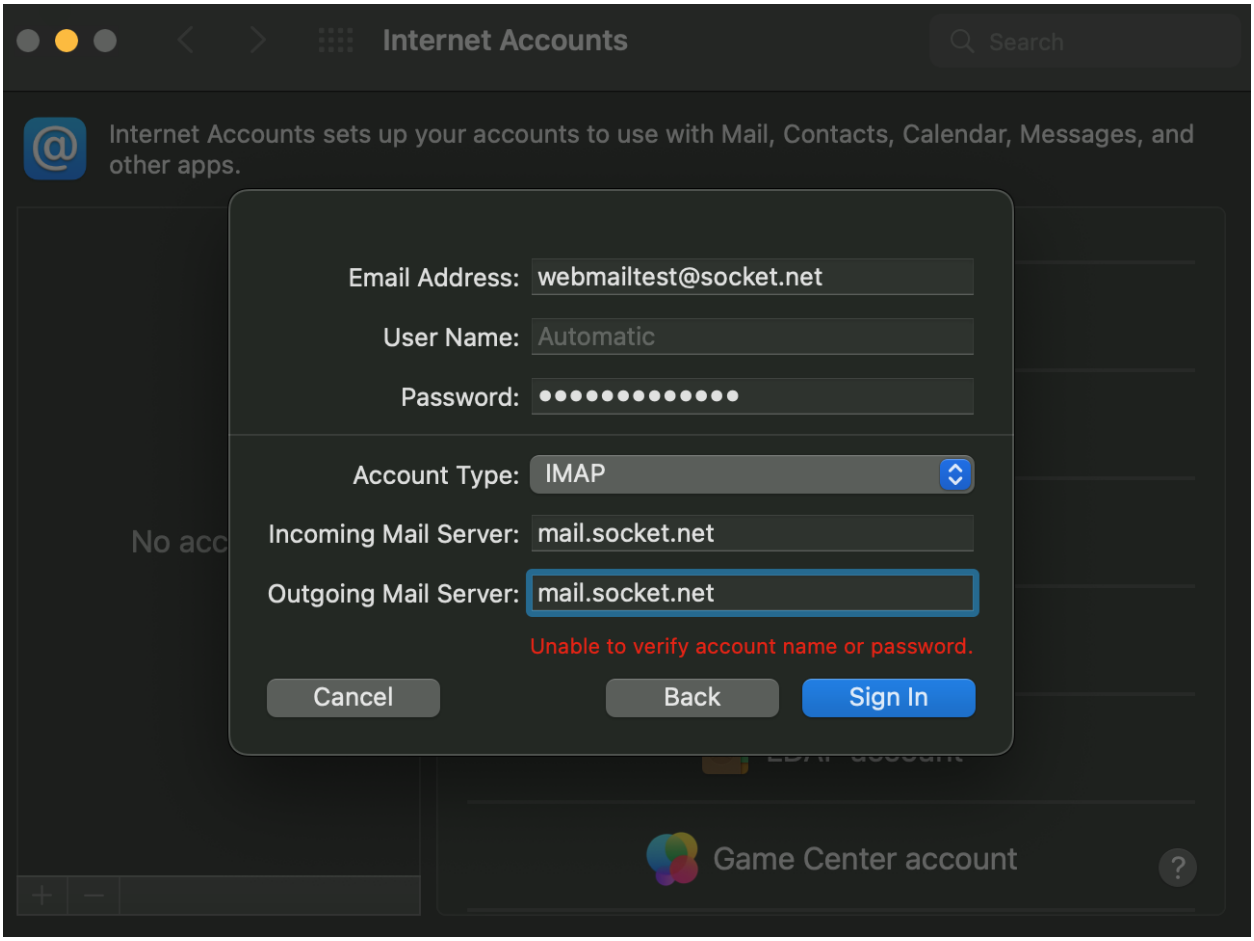
Example:



- After filling this out, select the option for 'sign in'
- This will likely fail. However, please fill in the additional information, then click "sign in".

Email address: Your full email address.
User Name: Your full socket.net email address.
Password: Your full email password. Please ensure this is correct.
Account Type: This will either be IMAP or POP.
(IMAP is considered to be 'modern mail', with all of your emails being accessible across all devices)
(POP is an older version of mail, allowing you to download emails to your device. However, once these emails are downloaded, they are no longer accessible on other devices, or our webmail client)
Incoming Mail Server: mail.socket.net
Outgoing Mail Server: mail.socket.net

Example:

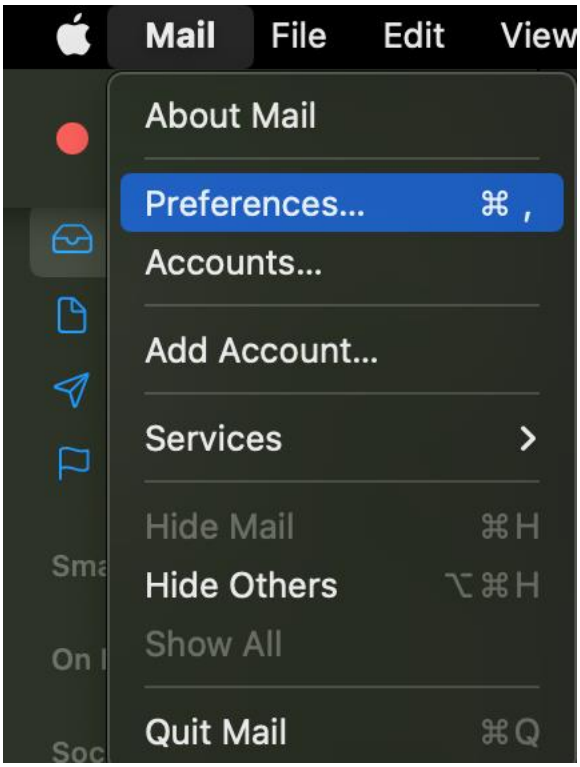


- Select the applications you would like to add this to. For just mail service, only the mail app is required.
- Afterwards, your mail should be ready for use.

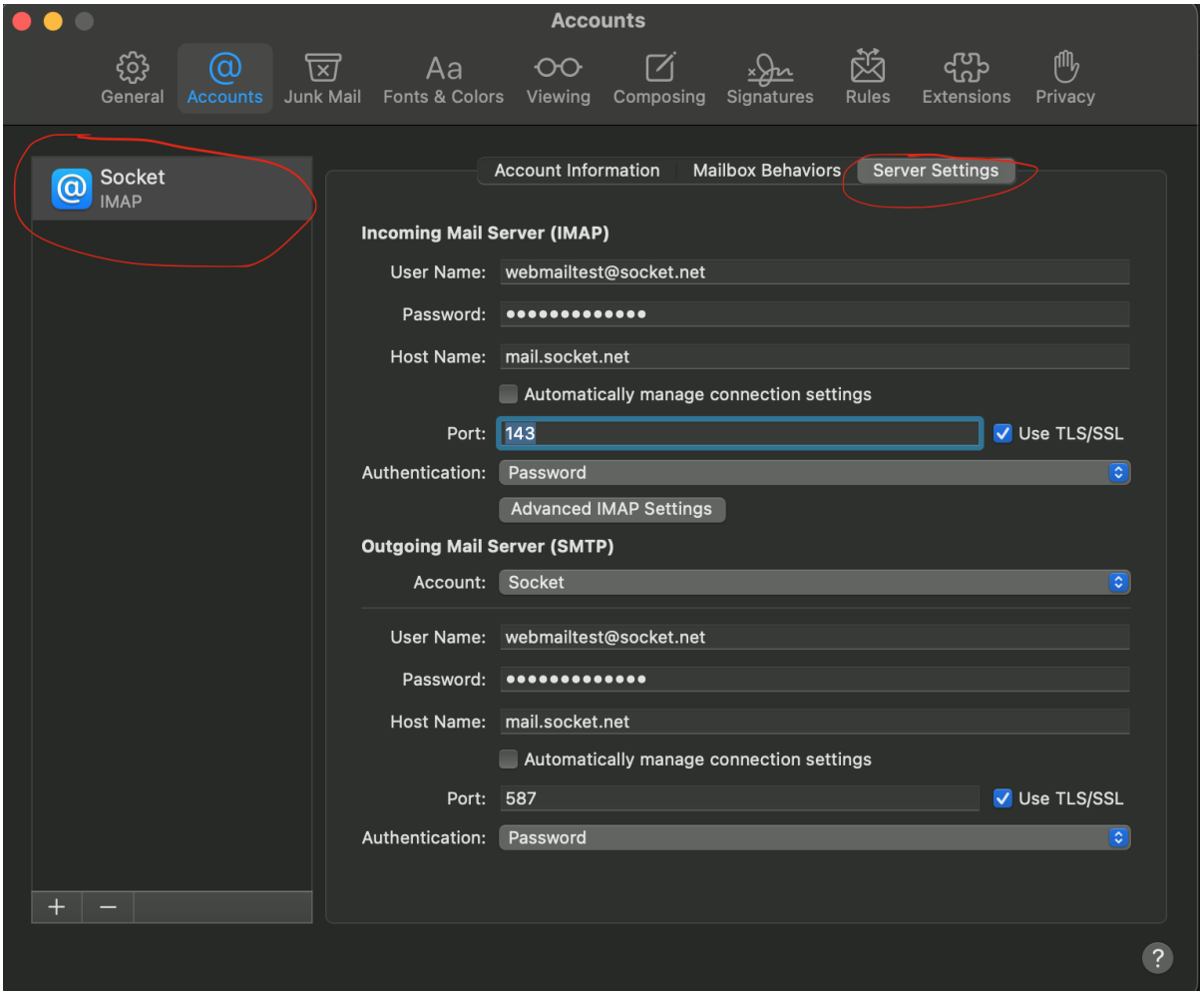
Additionally, you may need to configure further mail settings. In order to do so, please follow the below instructions:

- Once again, go to your mail application.
- After pulling up the mail application, you should be able to go to the top-left of the screen, near where the 'Apple' icon is showing. There, you should see an option to the right of this which says "Mail", and if you click on this, a dropdown should

appear which states "preferences".

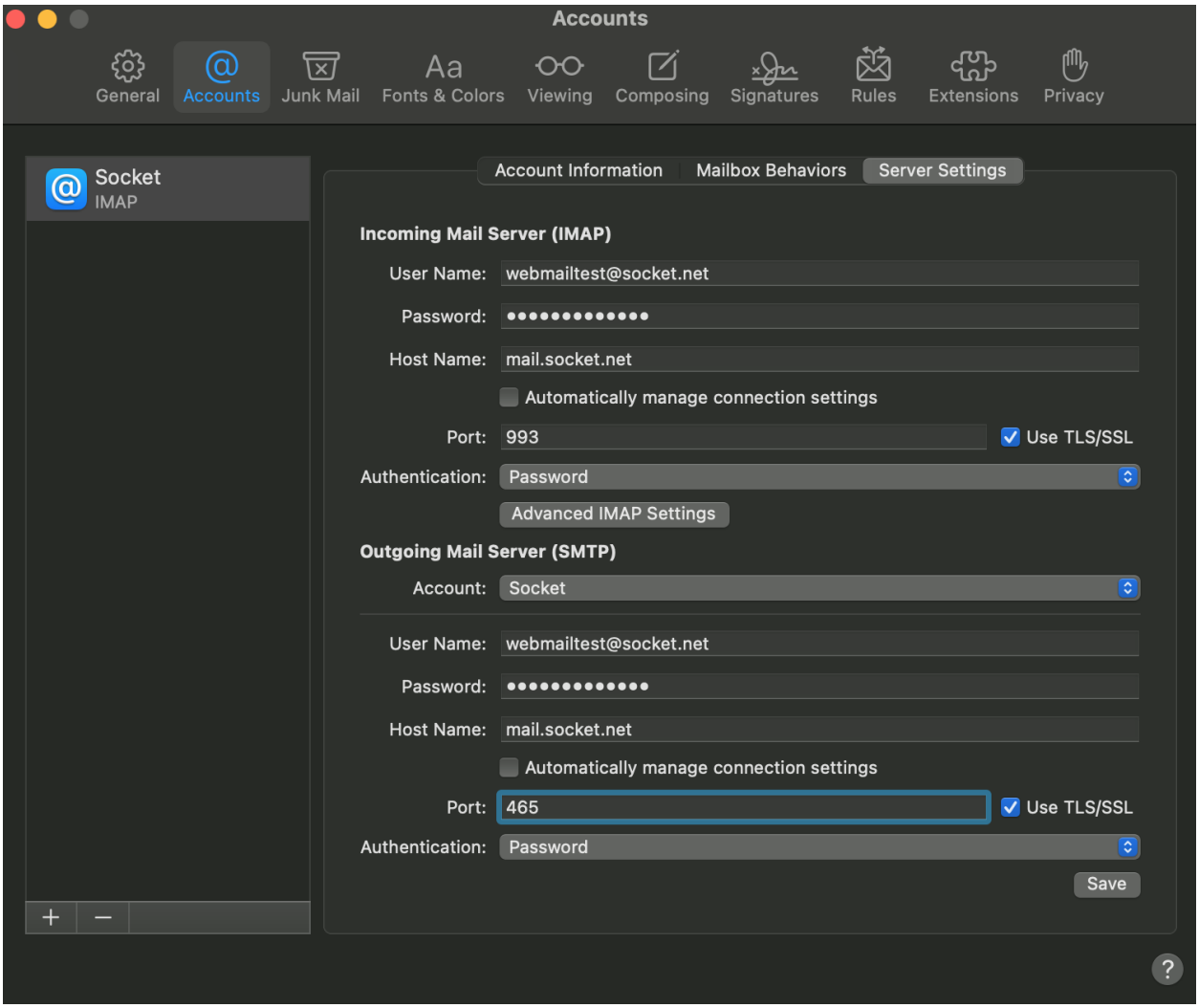


- Within the mail preferences, click your socket mail account to select it, and go to "server settings"



- This should provide your mail settings. You may choose from the following configurations. However, the SSL settings are recommended.
- Included is an example of IMAP server settings over SSL. However, there are additional configurations below.
- After entering in one of the configurations below, select "save". This should validate the server settings, and if entered correctly, you should be able to use your mail account.

Example -



SSL settings (IMAP):

Incoming Mail server -
Username: Your full socket.net email address.
Password: Your full email password. Please ensure this is correct.
Host Name: mail.socket.net
(Deselect the option for "Automatically manage connection settings")
Port: 993
Use TLS/SSL: Enabled
Authentication: Password

Outgoing Mail server (SMTP) -
Username: Your full socket.net email address.

Password: Your full email password. Please ensure this is correct.
Host Name: mail.socket.net
(Deselect the option for "Automatically manage connection settings")
Port: 465
Use TLS/SSL: Enabled
Authentication: Password

SSL settings (POP):

Incoming Mail server -
Username: Your full socket.net email address.
Password: Your full email password. Please ensure this is correct.
Host Name: mail.socket.net
(Deselect the option for "Automatically manage connection settings")
Port: 995
Use TLS/SSL: Enabled
Authentication: Password

Outgoing Mail server (SMTP) -
Username: Your full socket.net email address.
Password: Your full email password. Please ensure this is correct.
Host Name: mail.socket.net
(Deselect the option for "Automatically manage connection settings")
Port: 465
Use TLS/SSL: Enabled
Authentication: Password

Additionally, you may use the following mail configurations for NON-SSL settings:

NON-SSL settings (IMAP):

Incoming Mail server -
Username: Your full socket.net email address.
Password: Your full email password. Please ensure this is correct.
Host Name: mail.socket.net
(Deselect the option for "Automatically manage connection settings")
Port: 143
Use TLS/SSL: Disabled
Authentication: Password

Outgoing Mail server (SMTP) -
Username: Your full socket.net email address.
Password: Your full email password. Please ensure this is correct.
Host Name: mail.socket.net
(Deselect the option for "Automatically manage connection settings")
Port: 587
Use TLS/SSL: Disabled
Authentication: Password

NON-SSL settings (POP):

Incoming Mail server -
Username: Your full socket.net email address.
Password: Your full email password. Please ensure this is correct.
Host Name: mail.socket.net
(Deselect the option for "Automatically manage connection settings")
Port: 110
Use TLS/SSL: Disabled
Authentication: Password

Outgoing Mail server (SMTP) -
Username: Your full socket.net email address.
Password: Your full email password. Please ensure this is correct.
Host Name: mail.socket.net
(Deselect the option for "Automatically manage connection settings")
Port: 587
Use TLS/SSL: Disabled
Authentication: Password