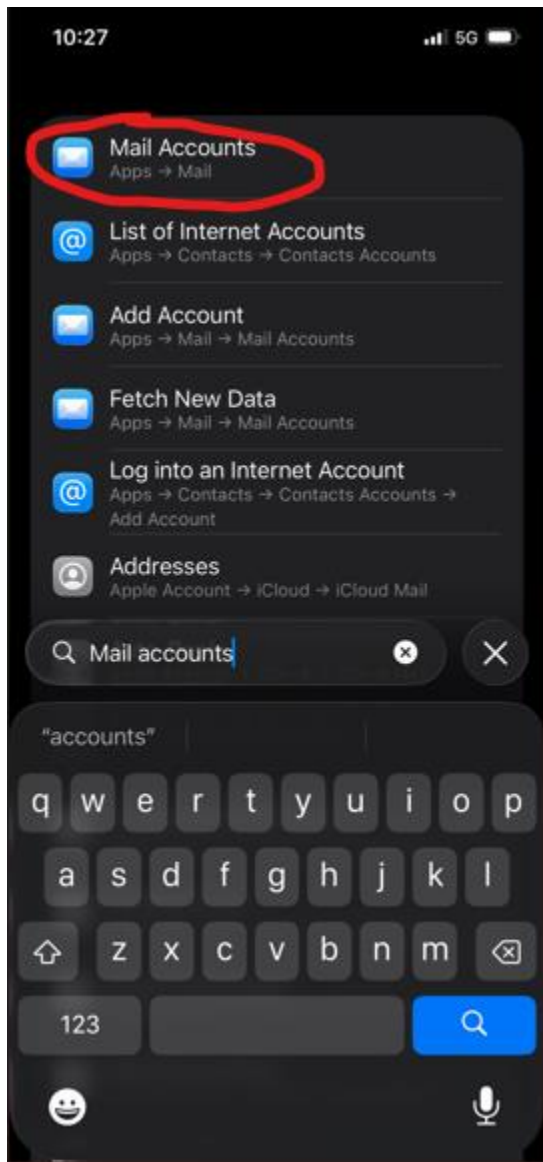


Setting up the iOS (iPhone) mail client for socket.net mail accounts

!! Before beginning !!

- Please note that if you have a different email domain like @mvp.net for instance, then you will follow the same instructions. Except for any mention of a “mail server”, please use either “mail.socket.net”, or “mail.<domain>”, where the domain is the portion of your email after the ‘@’ symbol.

To begin, please navigate to the settings application on your iOS device. On there, there should be a search bar at the bottom. Please tap this, and type "mail accounts". From there, select the first option.



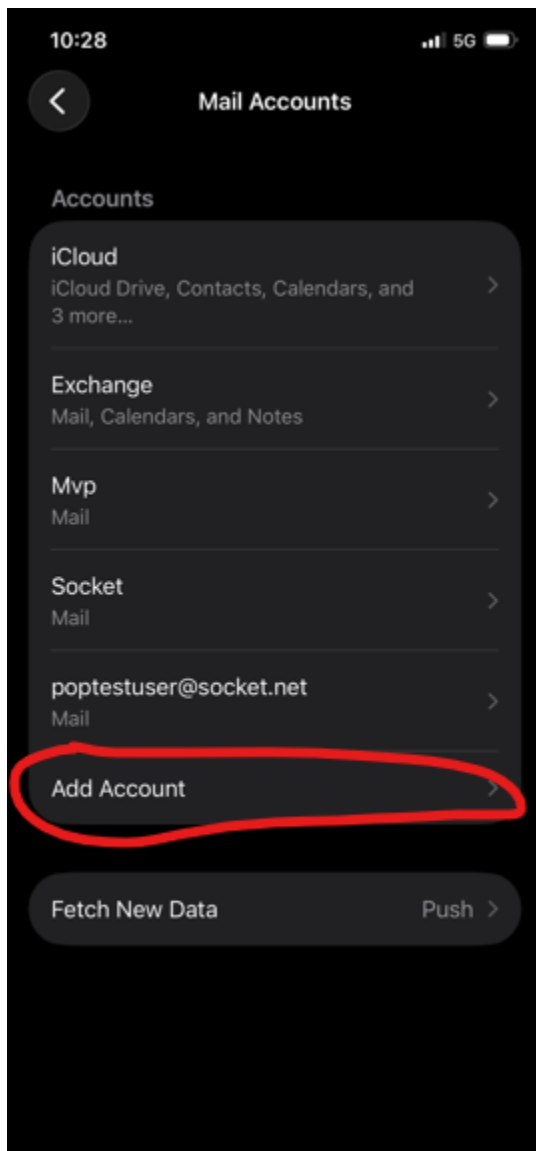
At this point, please determine if you are either setting up a new mail account, or editing an existing mail account.

For new emails, see directly below.

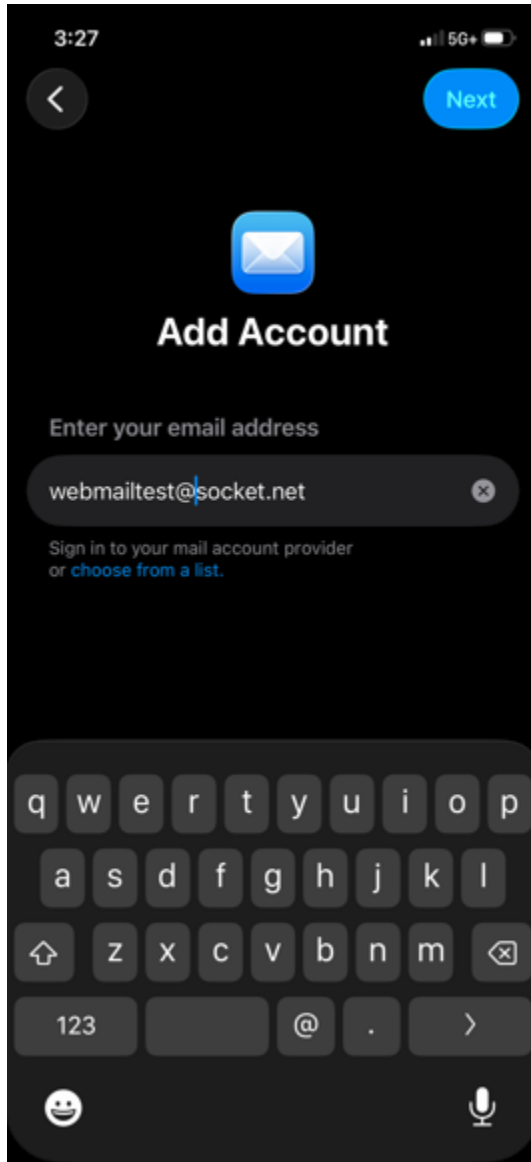
For editing existing emails, or if you experience further issues after following the original instructions, please see page#9 of this document.

New Email:

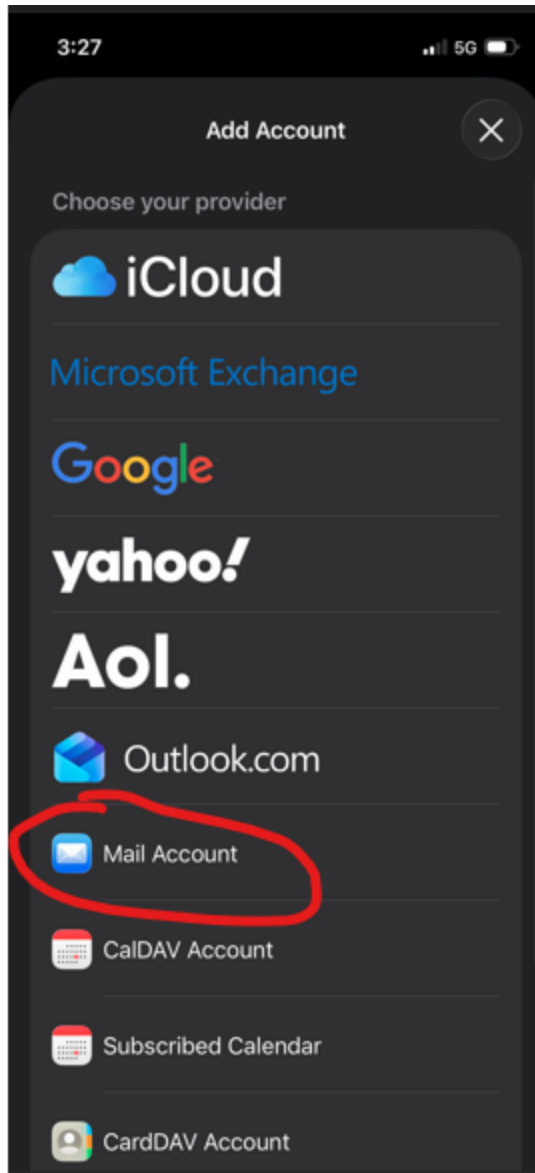
Start off by selecting the "Add account" button on the "Mail Accounts" screen.



You should then be sent to a screen and prompted to enter your account name.
This will be your FULL email address as the example shows below.



When done, hit the “next” button on the top-right of the screen.
This will then prompt you to select the type of mail account. If you do not see the option for “Mail Account”, then select the option for “Add Other Account...” which will show the following options -



Tap the “Mail Account” option.

This will then take you to the “New Account” screen, where you will be prompted for a few options.

Please fill out the required information -

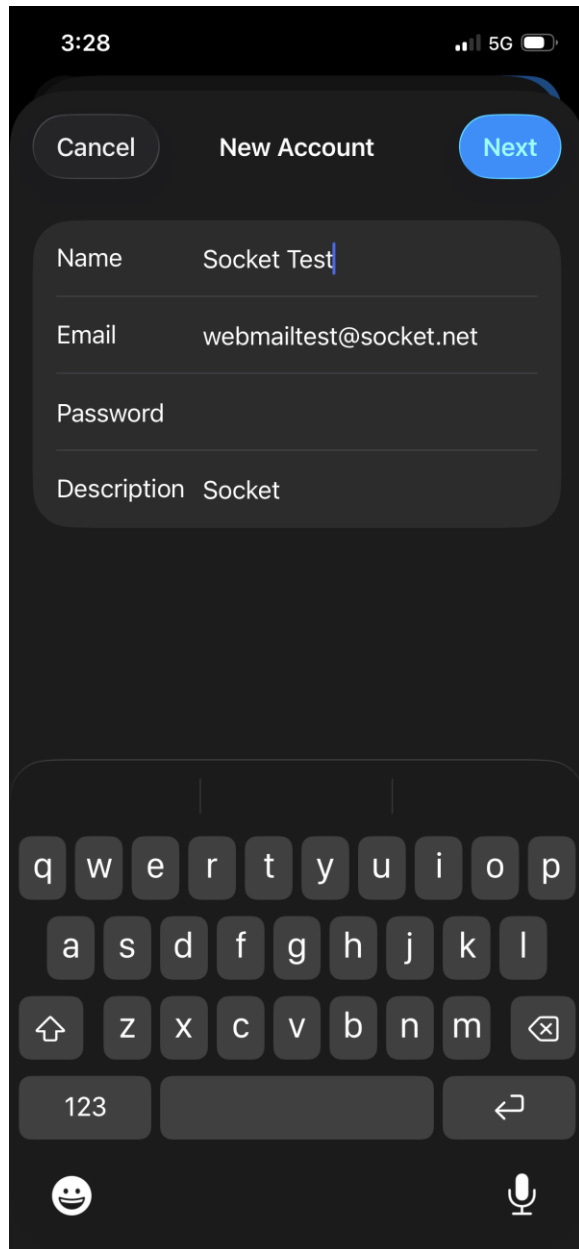
Name: This will be what others see when you email them. This can be your actual name, or just your email address.

Email: Your FULL email address

Password: Your FULL password (case-sensitive)

Description: This is what you will see listed for the name of this email account in your inbox. Usually, this is just your full email address.

Example -



When you are done, hit “Next”, and you will then be taken to a screen with further details. The name/email/description should already be filled out after the last screen.

Please select the correct option as well for the type of email account you wish to set up using the top banner -

IMAP – This is considered to be modern email. Mail is stored on our mail server and across all devices the same way.

POP3 – This is an older form of mail. Mail is ONLY stored on the device you are setting up the email account on.

However, please ensure that the other fields are filled with the following information; otherwise, the account setup will fail -

Name: This will be what others see when you email them. This can be your actual name, or just your email address.

Email: Your FULL email address

Description: This is what you will see listed for the name of this email account in your inbox. Usually, this is just your full email address.

Incoming Mail Server -

Host Name: mail.socket.net

User Name: Your FULL email address

Password: Your FULL password (case-sensitive)

Outgoing Mail Servier -

Host Name: mail.socket.net

User Name: Your FULL email address

Password: Your FULL password (case-sensitive)

Example -

The screenshot shows the 'New Account' screen on an iPhone. At the top, the status bar displays '3:29', '5G' signal, and battery level. The screen has a dark background. At the top, there are three buttons: 'Cancel', 'New Account', and 'Next' (highlighted in blue). Below these is a toggle for 'IMAP' (selected) and 'POP'. The main form contains several sections: 'Name' (Socket Test), 'Email' (webmailtest@socket.net), and 'Description' (Socket). Below this is the 'Incoming Mail Server' section with fields for 'Host Name' (mail.socket.net), 'User Name' (webmailtest@socket.net), and 'Password'. Finally, there is the 'Outgoing Mail Server' section with fields for 'Host Name' (mail.socket.net), 'User Name' (webmailtest@socket.net), and 'Password'.

3:29 5G

Cancel New Account Next

IMAP POP

Name Socket Test

Email webmailtest@socket.net

Description Socket

Incoming Mail Server

Host Name mail.socket.net

User Name webmailtest@socket.net

Password

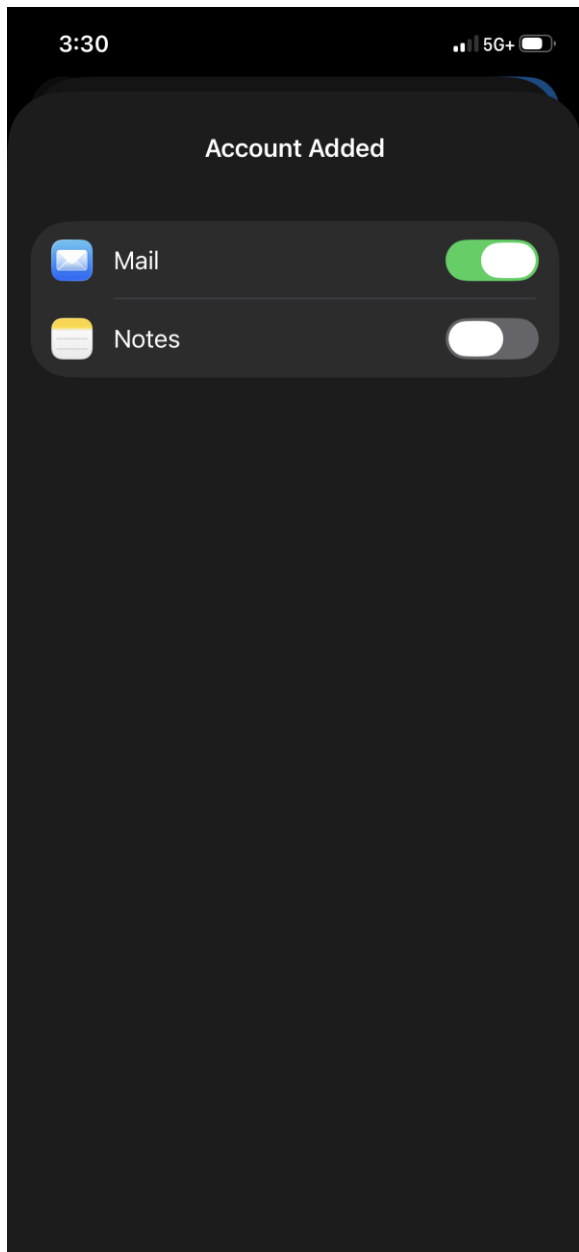
Outgoing Mail Server

Host Name mail.socket.net

User Name webmailtest@socket.net

Password

Afterwards, hit next, and if all fields are correct then the account should be verified. The final screen will then prompt which apps you want to add the account to. Minimally, this will just be your mail app as seen below -



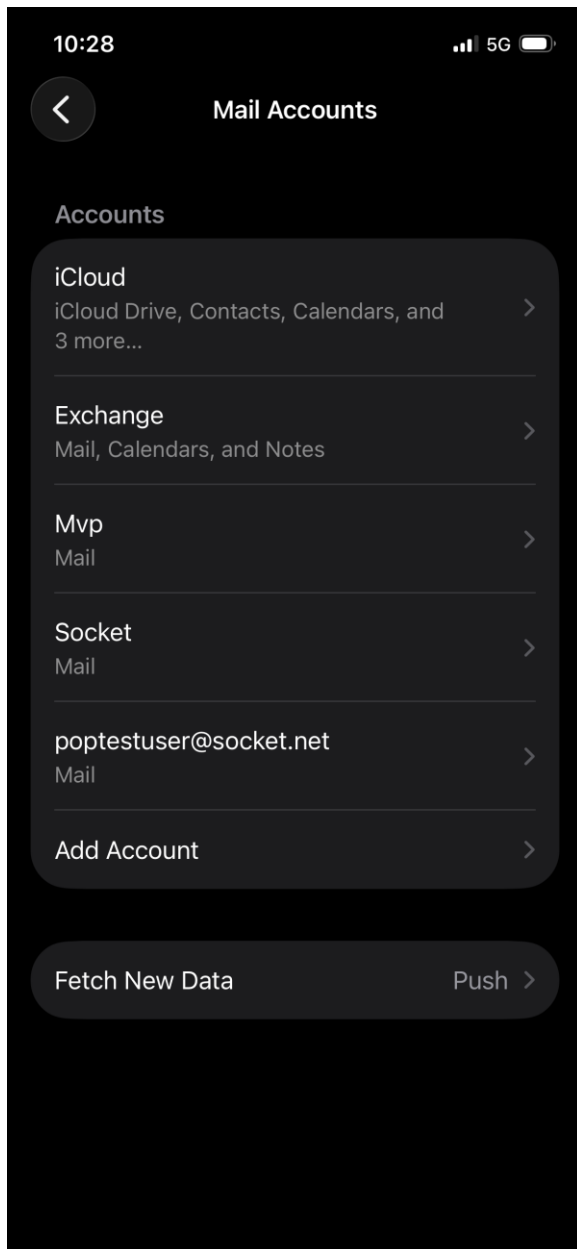
Congratulations! Your Socket email should be ready for use now.

If further issues, please see below.

For Editing Existing Email Accounts:

To begin, please use the above instructions on page 2 to go to your mail accounts within your settings.

When there, select the account which you need to edit your email settings for -



From here, click on the corresponding account, from the list, which you need to alter.

On the very next screen, you will be presented with the account settings. Check to see if

the top of the screen states either “IMAP” or “POP”. If IMAP, continue to the next page. If POP, continue on page #18

IMAP Settings:

Please make sure your account settings are filled in with the corresponding information on the first page -

In “IMAP Account Information” -

Name: This will be what others see when you email them. This can be your actual name, or just your email address.

Email: Your FULL email address

Description: This is what you will see listed for the name of this email account in your inbox. Usually, this is just your full email address.

In "Incoming Mail Server" -

Host Name: mail.socket.net

User Name: Your FULL email address

Password: Your FULL password (case-sensitive)

Example -

9:57 5G

Cancel Account Settings Done

IMAP Account Information

Name Socket Test

Email webmailtest@socket.net >

Description Socket

Incoming Mail Server

Host Name mail.socket.net

User Name webmailtest@socket.net

Password

Outgoing Mail Server

SMTP mail.socket.net >

Advanced >

For the outgoing server, you will have to click the banner listed there, which will then take you to the following screen -

9:57

5G



SMTP

Primary Server

mail.socket.net

On >

Other SMTP Servers

mail.socket.net

Off >

mail.mvp.net

Off >

mail.mvp.net

Off >

Add Server...



If Mail is unsuccessful using the primary server, it will try the other SMTP servers in succession.

From there, select the banner for the “Primary Mail Server”.
Please fill in the following information here -

Server: Selected with a “green indicator” on the right-side.

Host Name: mail.socket.net

User Name: Your FULL socket email address

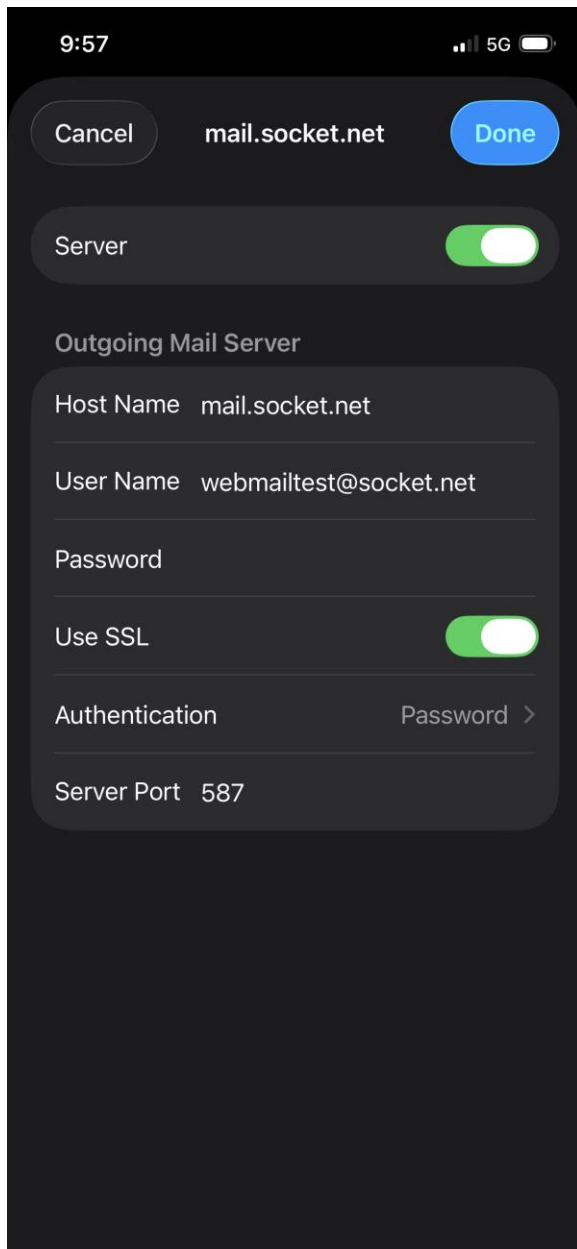
Password: Your FULL password (case-sensitive)

Use SSL: ON (with “green indicator”)

Authentication: Password

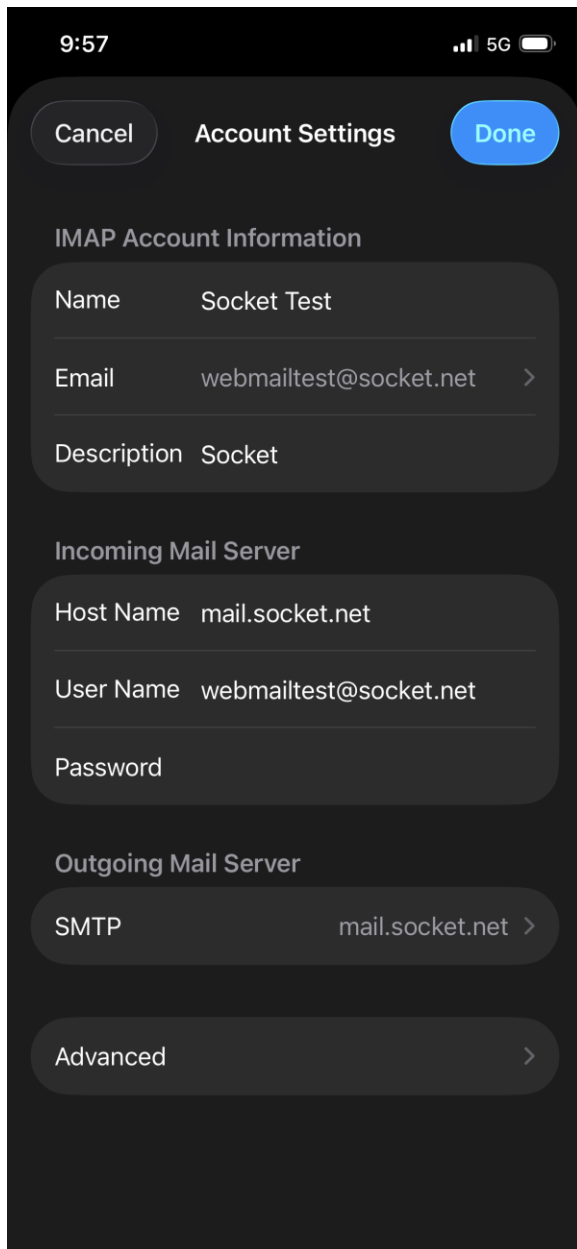
Server Port: 587

Example -



Now, hit Done.

This should take you back to the following screen -



Now, select “Advanced”.

All which matters in this bit is the "Incoming Settings" portion, which will need to have the following:

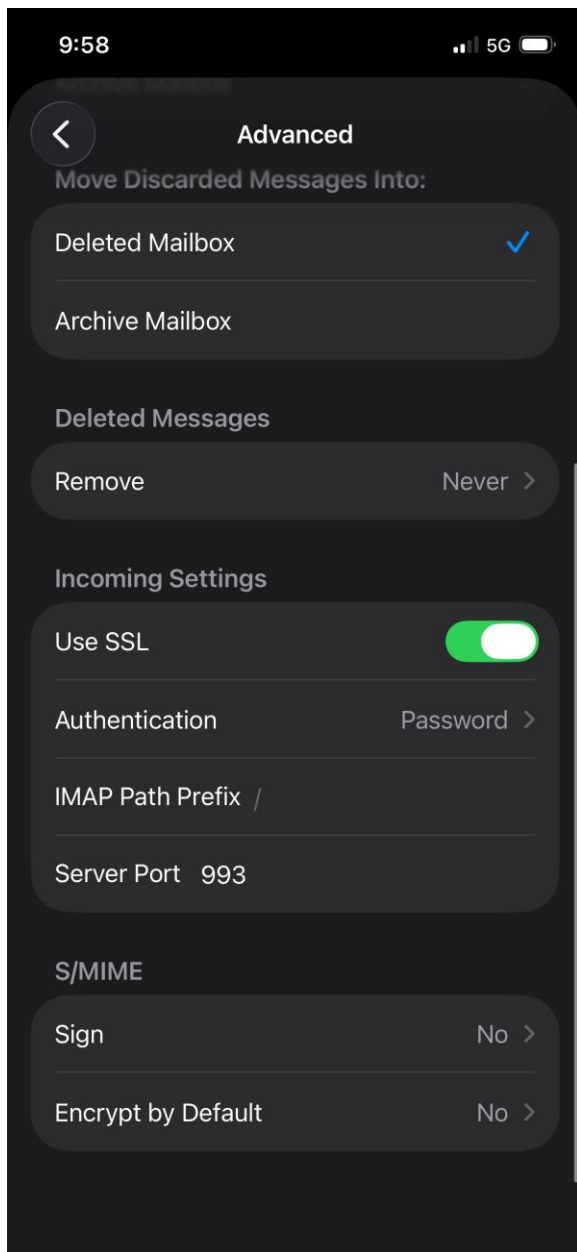
Use SSL: On (with the “green” indicator)

Authentication: Password

Imap Path Prefix: (Don't change). Should already be “/”

Server Port: 993.

Example -



Now, go back to the following screen, and select the “Done” button -

9:57 5G

Cancel Account Settings Done

IMAP Account Information

Name Socket Test

Email webmailtest@socket.net >

Description Socket

Incoming Mail Server

Host Name mail.socket.net

User Name webmailtest@socket.net

Password

Outgoing Mail Server

SMTP mail.socket.net >

Advanced >

This will then verify the account, and if all settings are correct, your mail should return to working order.

POP3 Settings:

After getting to the POP Account Settings for your account, please ensure they correspond to the following.

In POP Account Information -

Name: This will be what others see when you email them. This can be your actual name, or just your email address.

Email: Your FULL email address

Description: This is what you will see listed for the name of this email account in your inbox. Usually, this is just your full email address.

In "Incoming Mail Server" -

Host Name: mail.socket.net

User Name: Your FULL email address

Password: Your FULL password (case-sensitive)

Example -

10:50 5G

Cancel poptestuser@socket.net Done

Account ☒

POP Account Information

Name Pop3 Test

Email poptestuser@socket.net >

Description poptestuser@socket.net

Incoming Mail Server

Host Name mail.socket.net

User Name poptestuser@socket.net

Password

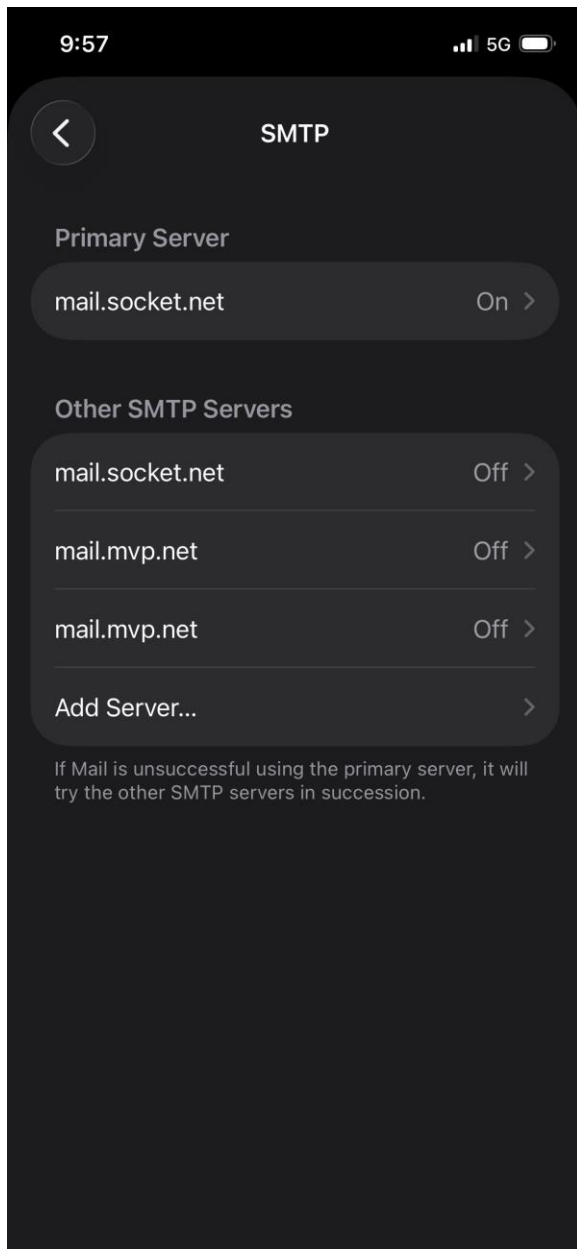
Outgoing Mail Server

SMTP mail.socket.net >

Advanced >

Delete Account

For outgoing server, you will have to click the banner listed there, which will then take you to the following screen -



From there, select the banner for the “Primary Mail Server”.
Please fill in the following information here -

Server: Selected with a “green indicator” on the right-side.

Host Name: mail.socket.net

User Name: Your FULL socket email address

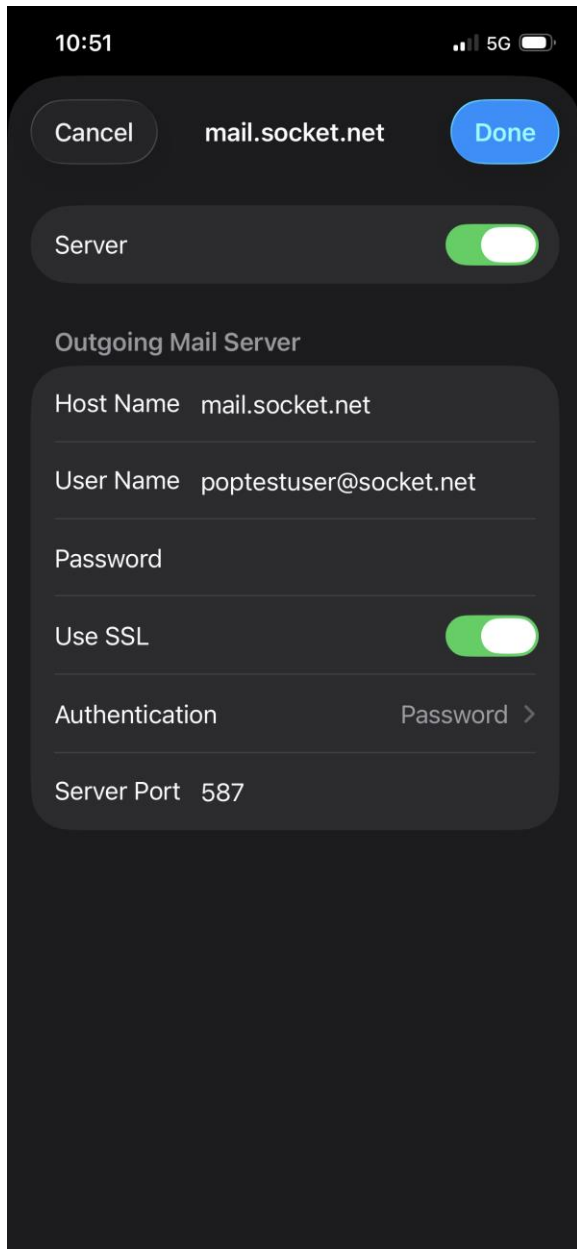
Password: Your FULL password (case-sensitive)

Use SSL: ON (with “green indicator”)

Authentication: Password

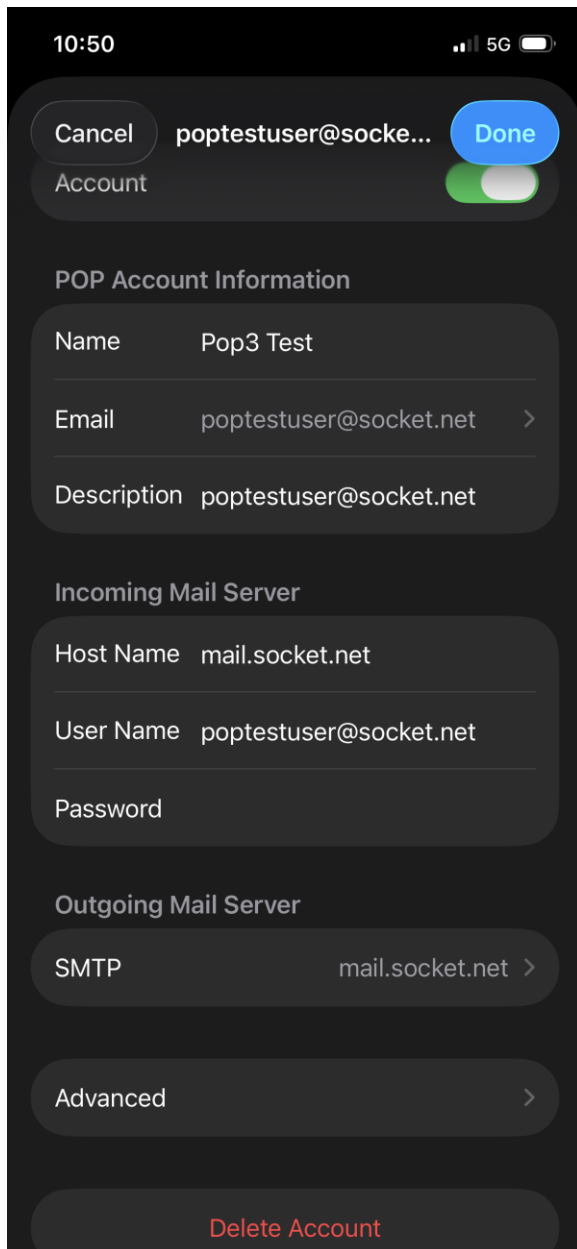
Server Port: 587

Example -



Now, hit Done.

This should take you back to the following screen -



Now, select “Advanced”.

All which matters in this bit is the "Incoming Settings" portion, which will need to have the following:

Use SSL: On (with the “green” indicator)

Authentication: Password

Imap Path Prefix: (Don't change). Should already be “/”

Server Port: 995

Example -

