

Setting up Thunderbird clients for socket.net email addresses -

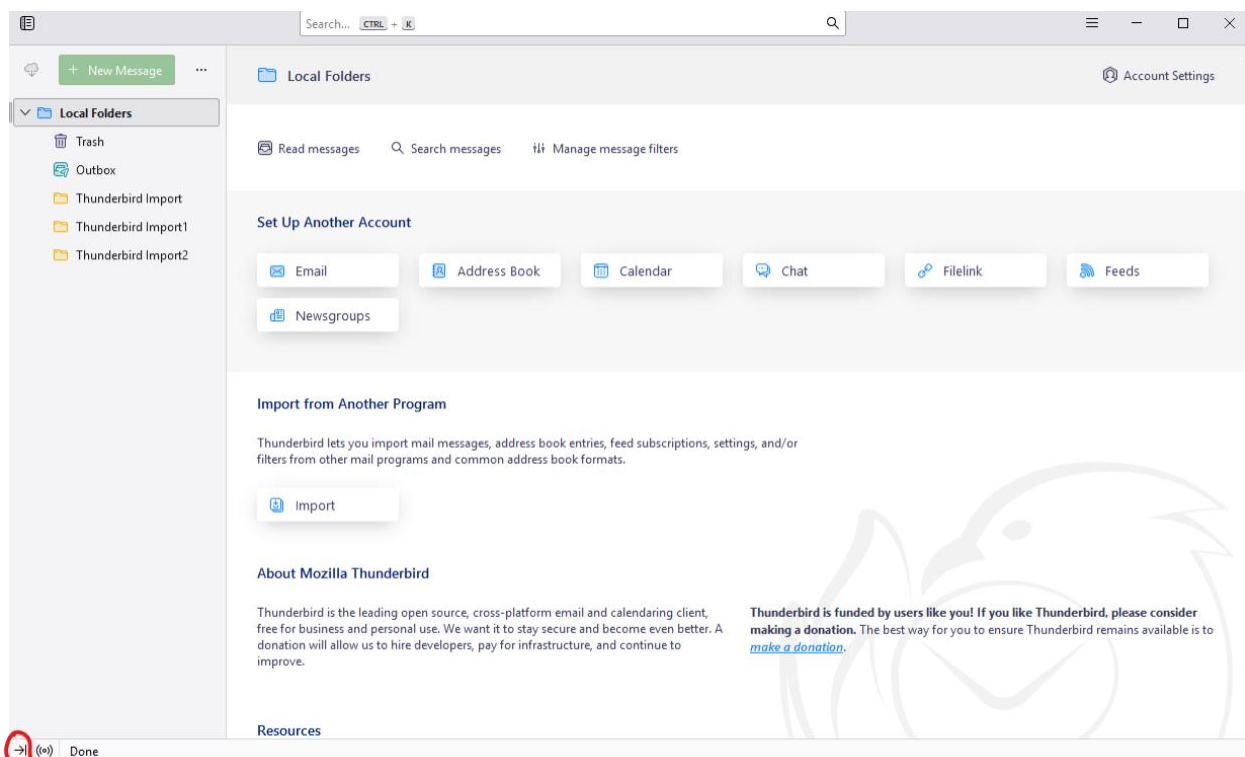
If you are setting up a non- 'socket.net' socket mail account, please replace any portion of this document which contains 'socket.net' with your mail domain. This is found by looking at your email address, and it will be the portion which comes after the '@' symbol.

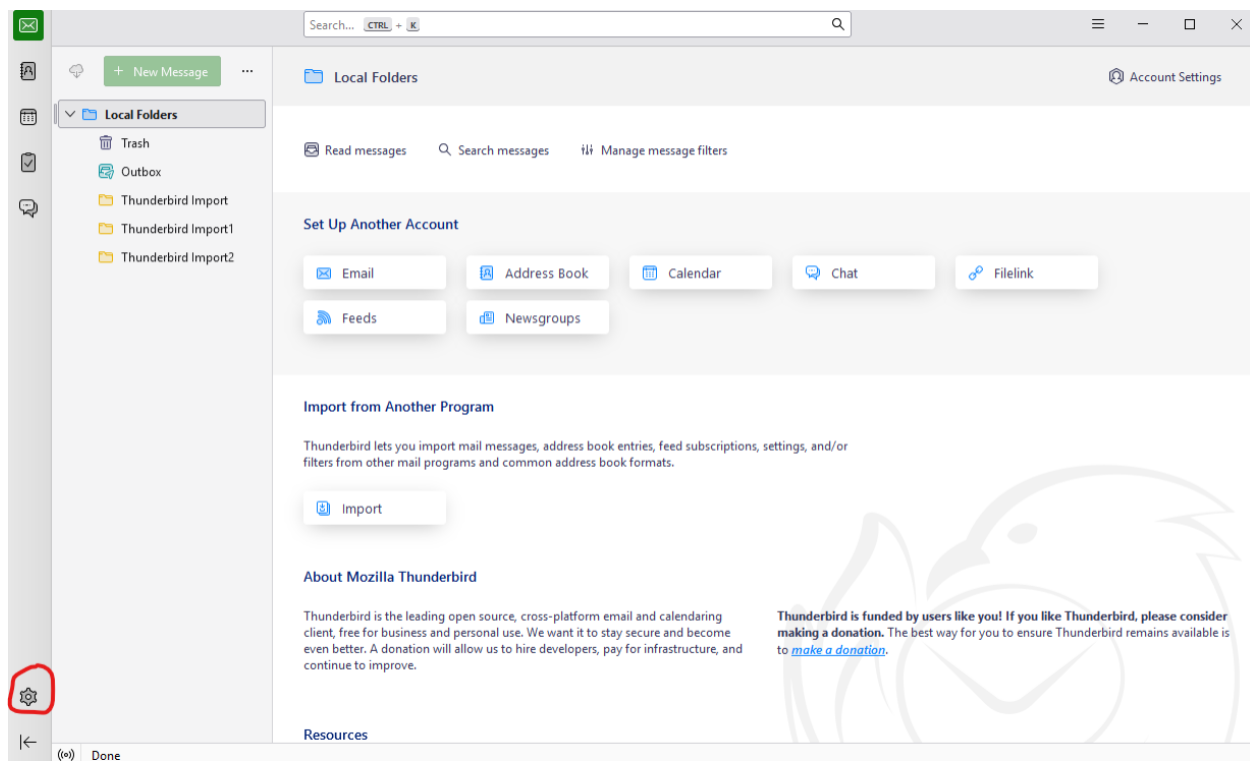
For instance, test@webound.com has a domain of 'webound.com'.

Additionally, if you are using a non- 'socket.net' email address, you will have to use the NON-SSL settings included below.

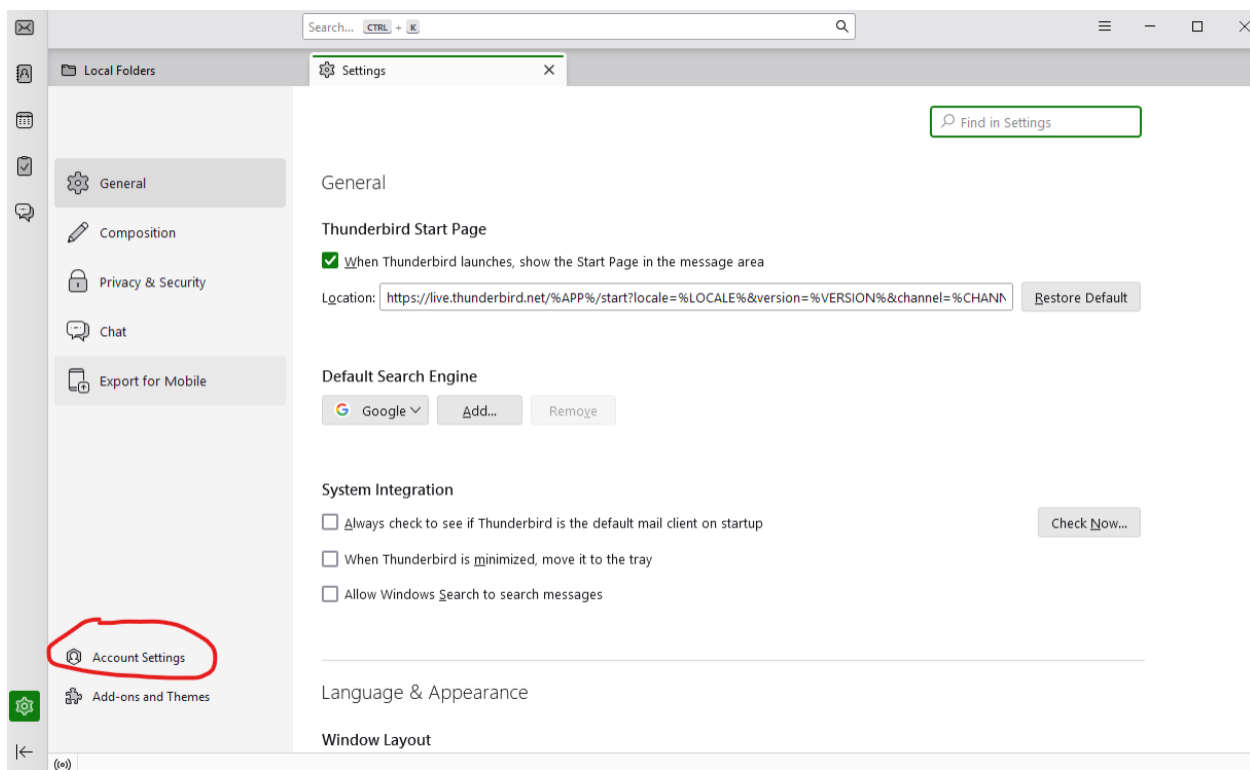
1) Open the Thunderbird application

2) Click the 'settings' icon (marked with a gear) in the bottom-left of the application. This may be obscured by a right-facing arrow which you can click on to reveal the icon.

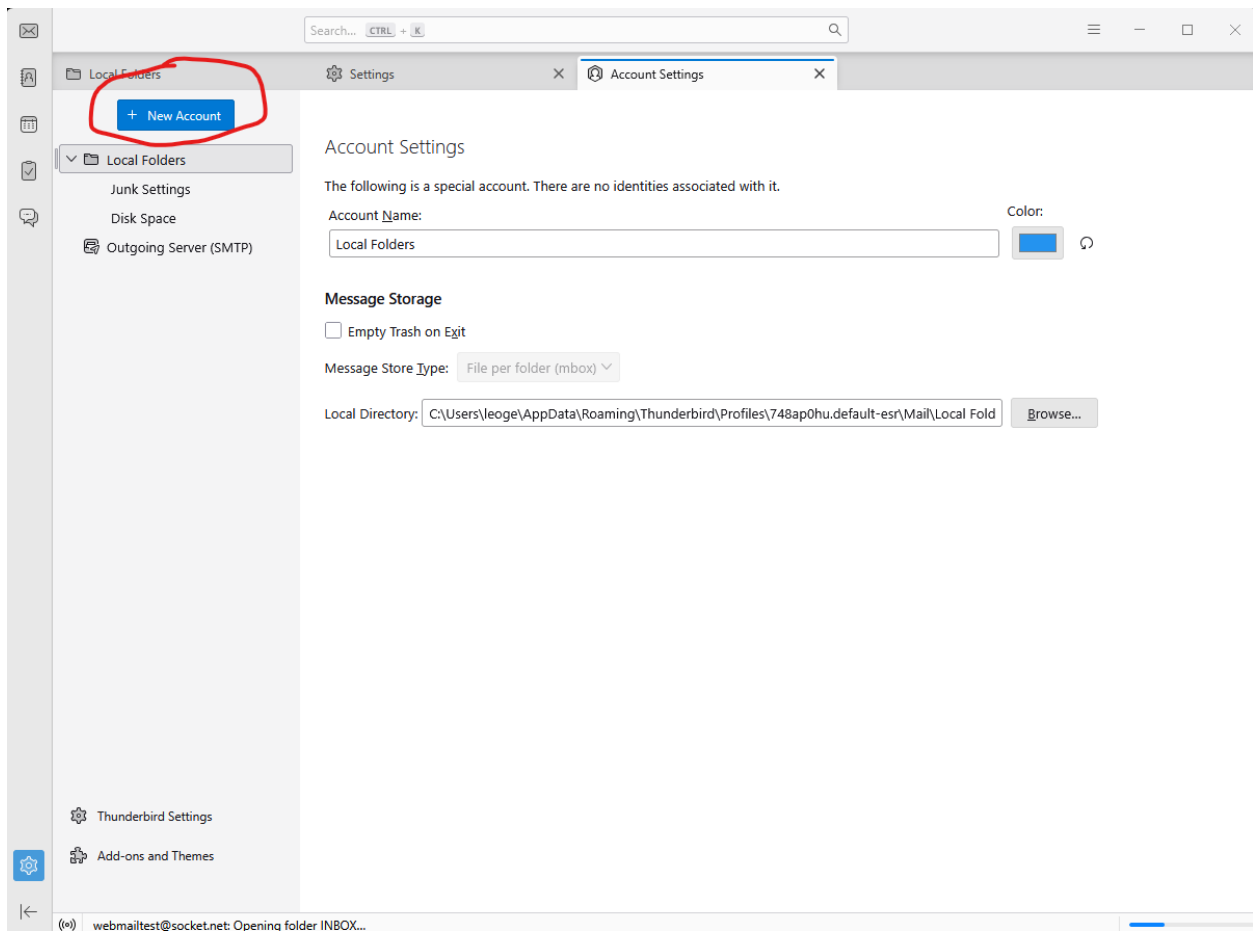




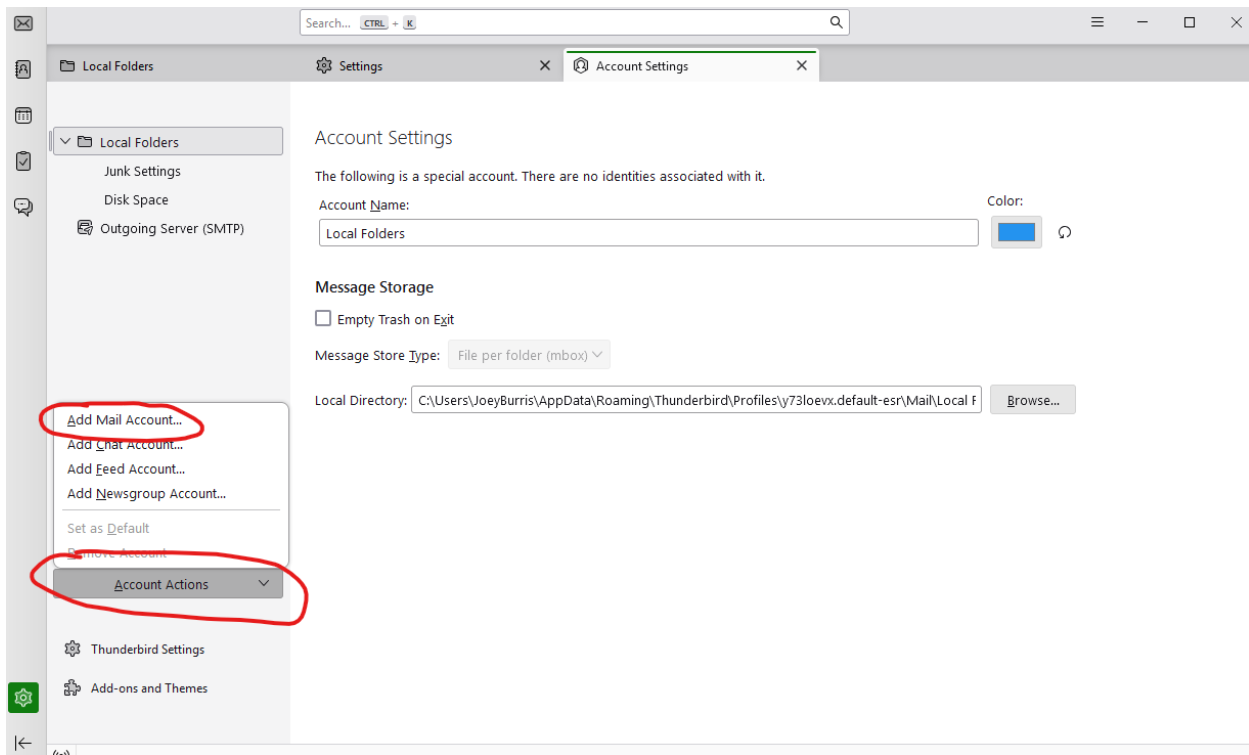
3) On the next page, look at the bottom-left of the application for "Account Settings" and click that.



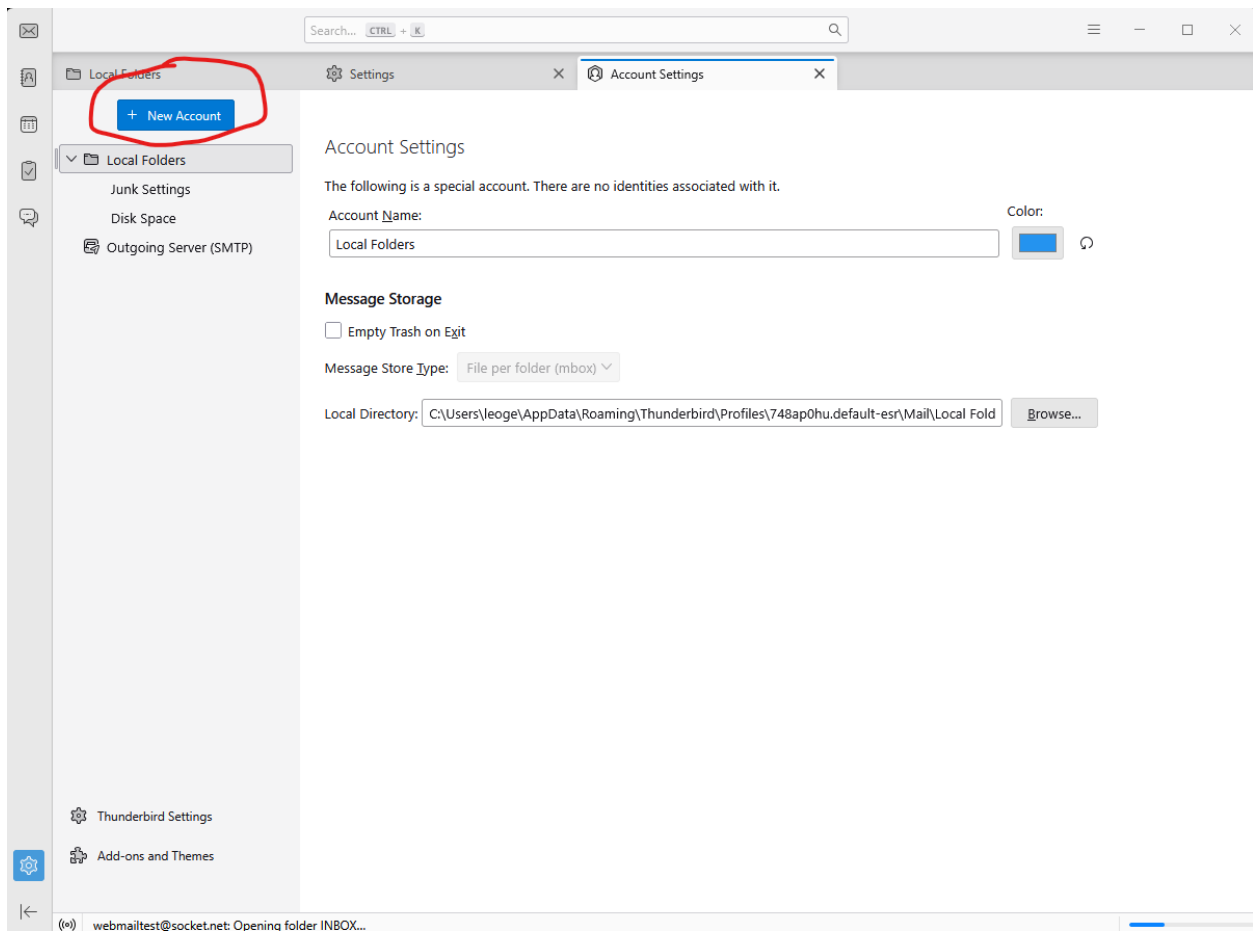
(At this point, you may just be able to click “New Account” to add your account)



4) Now, click "Account Actions", and click "Add Mail Account"



There may also be a different way to add an account as seen below -



5) Enter in your email address and password. Do not hit continue yet though.

Search...
CTRL + K

Local FoldersSettingsAccount SettingsAccount Setup

Set Up Your Existing Email Address

To use your current email address fill in your credentials.
Thunderbird will automatically search for a working and recommended server configuration.

Your full name

Socket Test

Email address

webmailtest@socket.net

Password

.....

☒ Remember password

[Configure manually](#)

CancelContinue

Your credentials will only be stored locally on your computer.



 Mozilla Thunderbird

Account Hub

Add your email address

Full name

Socket Test

✓

Email address

webmailtest@socket.net

✓

Continue

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The "Your full name" portion of this form is called an 'identity'. It determines what people will see if you send them an email.

E.g. -

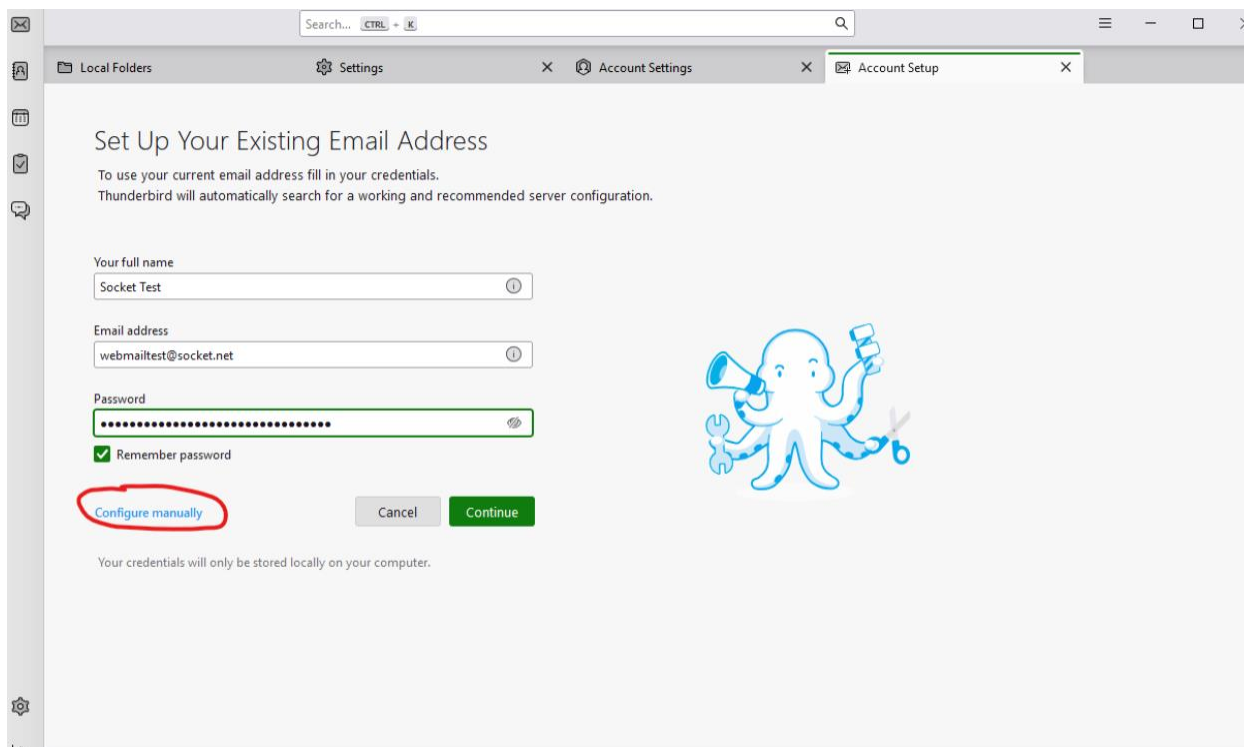
Your full name = Socket Test

Email = sockettest@socket.net

People will see...

Socket Test <sockettest@socket.net> on their email clients.

6) Click 'configure manually' at the bottom of the form.



Set Up Your Existing Email Address

To use your current email address fill in your credentials.
Thunderbird will automatically search for a working and recommended server configuration.

Your full name
Socket Test

Email address
webmailtest@socket.net

Password
.....

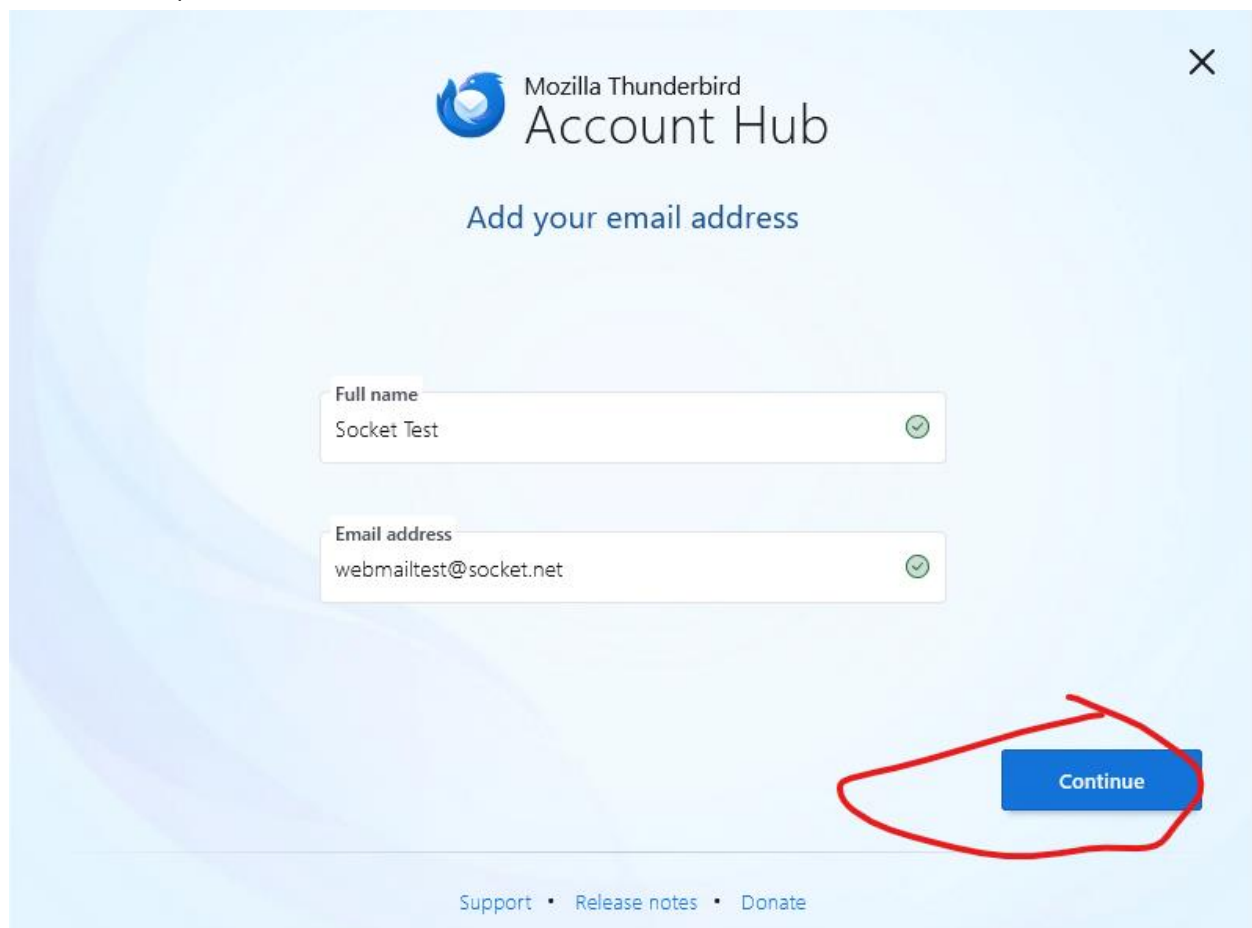
☒ Remember password

[Configure manually](#)

Your credentials will only be stored locally on your computer.

(You also may have to click 'continue' and then 'Edit configuration' for newer versions of

Thunderbird) -





Mozilla Thunderbird
Account Hub

✕

Add your email address

Full name

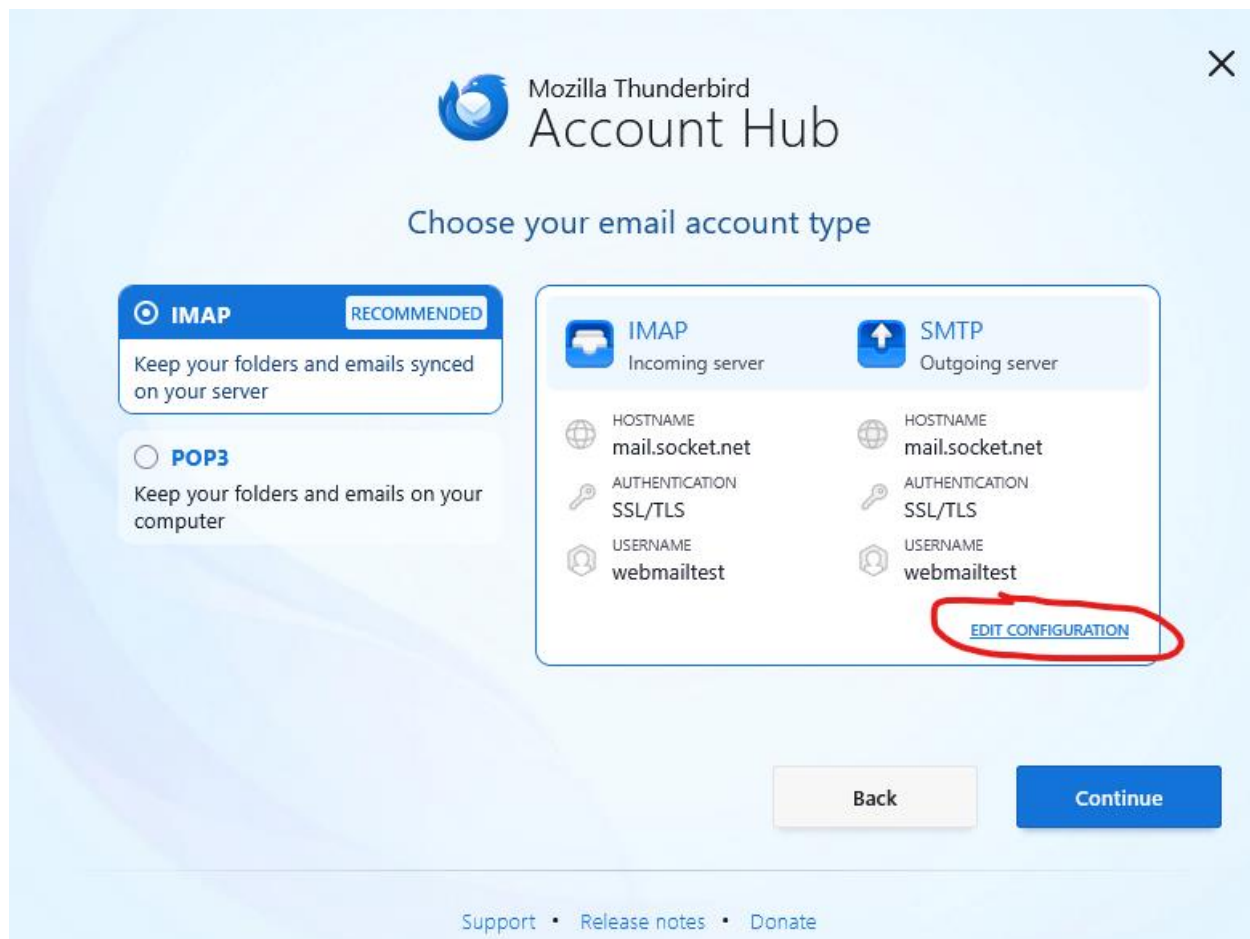
Socket Test 

Email address

webmailtest@socket.net 

Continue

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7) Select either IMAP or POP

(IMAP is considered to be 'modern mail', with all of your emails being accessible across all devices)

(POP is an older version of mail, allowing you to download emails to your device. However, once these emails are downloaded, they are no longer accessible on other devices, or our webmail client)

8) Fill in the manual configuration with the following information -

In the newest version of Thunderbird, you may be prompted for your incoming server settings before clicking 'continue', and then inputting your outgoing server settings.

PLEASE consult the server settings listed on page 14, and ensure your settings are correct for your account before clicking 'continue' on either page.

E.g. -



Mozilla Thunderbird Account Hub



Incoming server settings

Protocol	Hostname
IMAP	mail.socket.net
Port	Connection security
993	SSL/TLS
Authentication method	Username
Normal password	webmailtest@socket.net

[ADVANCED CONFIG](#)

Back

Continue



Mozilla Thunderbird

Account Hub



Outgoing server settings



The following settings were found by probing the given server:

Protocol

SMTP

Hostname

mail.socket.net



Port

465



Connection security

SSL/TLS



Authentication method

Normal password



Username

webmailtest@socket.net



[ADVANCED CONFIG](#)

Test

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For secure IMAP (recommended) -

Incoming Server -

Hostname: mail.socket.net

Port: 993

Connection Security: SSL/TLS

Authentication Method: Normal Password

Username: Your FULL socket.net email address. E.g - test@socket.net

Outgoing Server -

Hostname: mail.socket.net

Port: 465

Connection Security: SSL/TLS

Authentication Method: Normal Password

Username: Your FULL socket.net email address. E.g - test@socket.net

For secure POP (recommended) -Hostname: mail.socket.net

Port: 995

Connection Security: SSL/TLS

Authentication Method: Normal Password

Username: Your FULL socket.net email address. E.g - test@socket.net

Outgoing Server -

Hostname: mail.socket.net

Port: 465

Connection Security: SSL/TLS

Authentication Method: Normal Password

Username: Your FULL socket.net email address. E.g - test@socket.net

Additionally, you may use another configuration. Though, the top is recommended -

For non-SSL IMAP -

Incoming Server -

Hostname: mail.socket.net

Port: 143

Connection Security: STARTTLS (or none)

Authentication Method: Normal Password

Username: Your FULL socket.net email address. E.g - test@socket.net

Outgoing Server -

Hostname: mail.socket.net

Port: 587

Connection Security: STARTTLS (or none)

Authentication Method: Normal Password

Username: Your FULL socket.net email address. E.g - test@socket.net

For non-SSL POP -

Incoming Server -

Hostname: mail.socket.net

Port: 110

Connection Security: STARTTLS (or none)

Authentication Method: Normal Password

Username: Your FULL socket.net email address. E.g - test@socket.net

Outgoing Server -

Hostname: mail.socket.net

Port: 587

Connection Security: STARTTLS (or none)

Authentication Method: Normal Password

Username: Your FULL socket.net email address. E.g - test@socket.net

9) Select 'test' to verify your email settings. You should receive a 'green check' if done correctly. Afterwards, press 'continue'.

Mozilla Thunderbird
Account Hub

Outgoing server settings

✓ The following settings were found by probing the given server:

Protocol	Hostname
SMTP	mail.socket.net ✓
Port	Connection security
465 ✓	SSL/TLS ✓
Authentication method	Username
Normal password ✓	webmailtest@socket.net ✓

[ADVANCED CONFIG](#)

Test Back Continue

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10) Finally, you should be prompted to enter your password. Ensure this is correct, then press 'continue'.

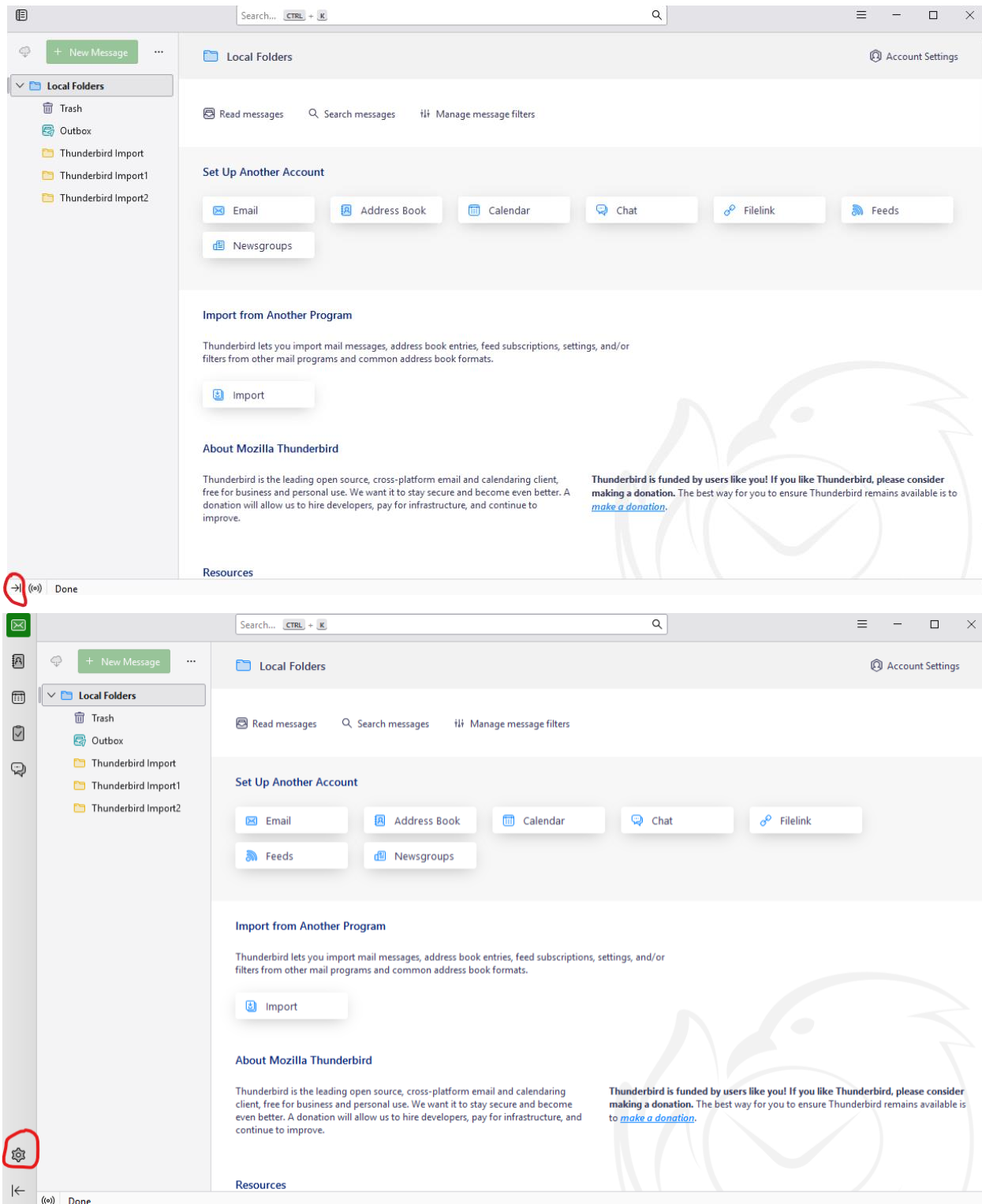
11) You will be given a prompt afterwards to select address books or calendars, please press continue. Then, press 'finish' to complete the process.

Note:

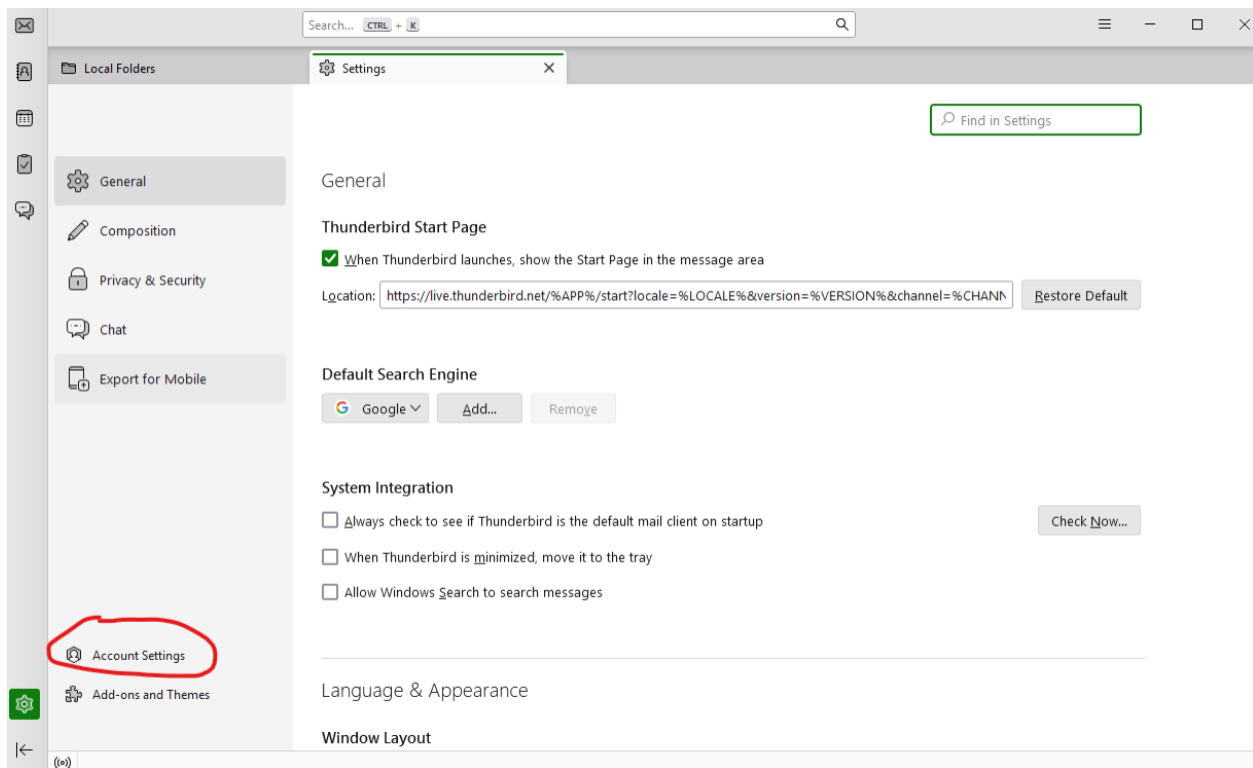
If you are editing the server settings of a pre-existing account, please check the following.

1) Open the Thunderbird application

2) Click the 'settings' icon (marked with a gear) in the bottom-left of the application. This may be obscured by a right-facing arrow which you can click on to reveal the icon.

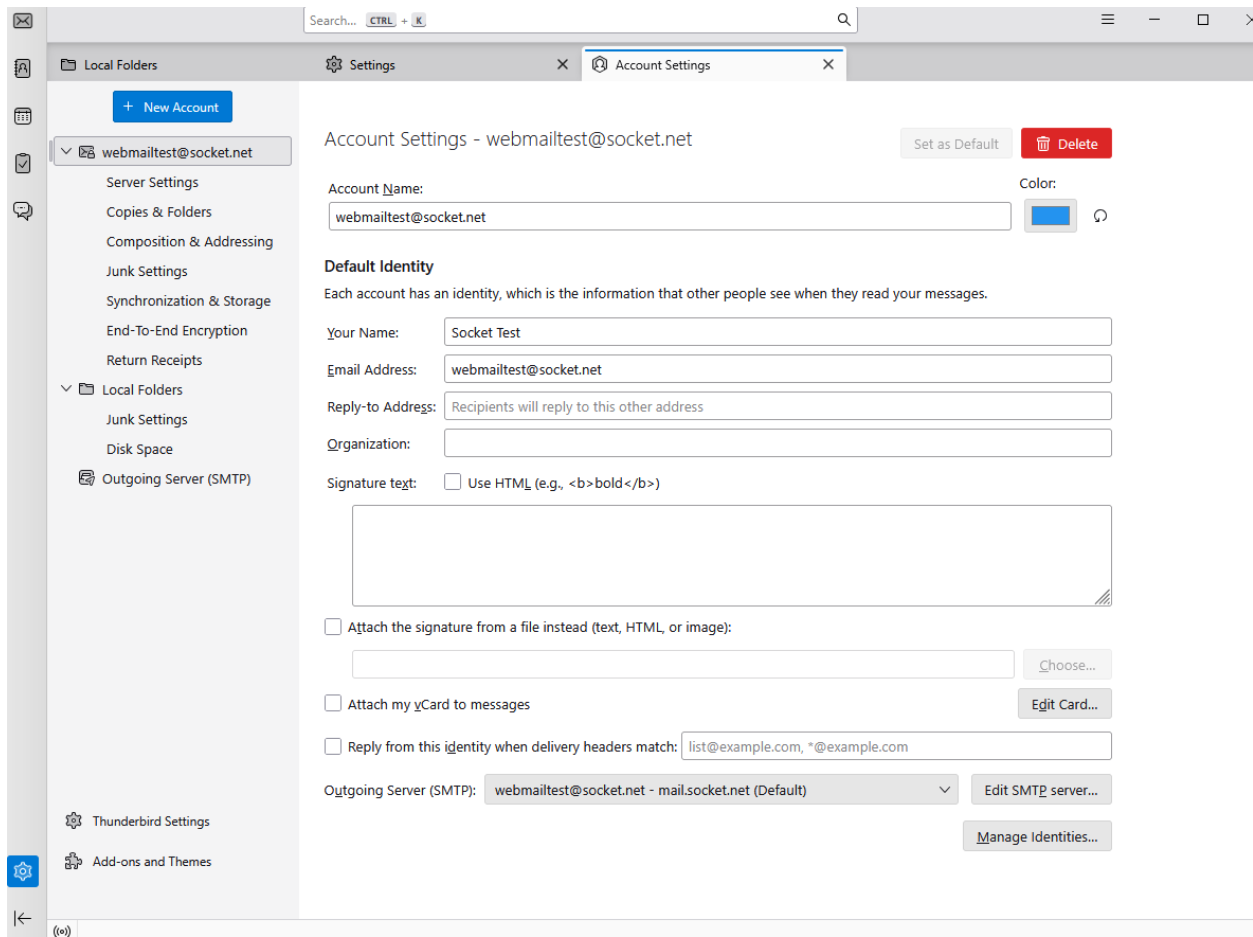


3) On the next page, look at the bottom-left of the application for "Account Settings" and click that.



4) Now, click 'server settings', and fill in with the corresponding incoming server information listed above in this document. Please reference pg. 6 of these instructions for the proper settings for either your incoming/outgoing server.

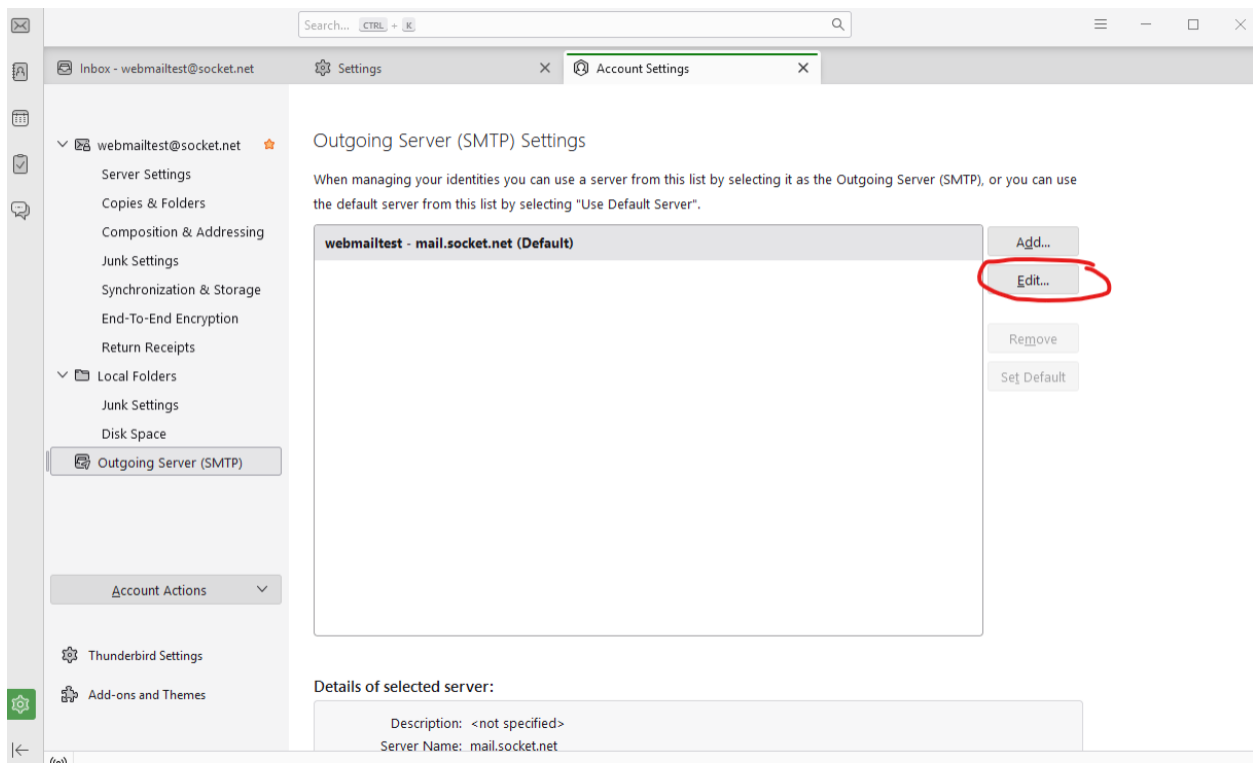
Included is an example for a secure IMAP client -



5) Now, go to "outgoing server (SMTP)"

6) Highlight the server which contains your email address and click 'Edit'.

Below is an example of a socket.net email using IMAP over SSL settings -



7) Now, fill in with the corresponding outgoing server information listed above in this document for outgoing settings. Please reference pg. 6 of these instructions for the proper settings for either your incoming/outgoing server.

Below is an example of a socket.net email using IMAP over SSL settings -

SMTP Server

Settings

Description:

Server Name:

Port: Default:465

Security and Authentication

Connection security:

Authentication method:

User Name:

8) After confirming this information, please quit and restart the Thunderbird application.

9) You may be prompted to enter your password upon opening the application, or sending mail, but after that, you should be able to send/receive mail on Thunderbird using your socket.net email account.